SECOND REGULAR SESSION HOUSE BILL NO. 1117

93RD GENERAL ASSEMBLY

INTRODUCED BY REPRESENTATIVES SALVA (Sponsor) AND DUSENBERG (Co-sponsor).

Pre-filed December 14, 2005 and copies ordered printed.

STEPHEN S. DAVIS, Chief Clerk

3482L.01I

AN ACT

To repeal sections 407.560, 407.563, 407.565, 407.567, 407.569, 407.571, 407.573, and 407.579, RSMo, and to enact in lieu thereof eight new sections relating to lemon laws for boats and watercraft.

Be it enacted by the General Assembly of the state of Missouri, as follows:

Section A. Sections 407.560, 407.563, 407.565, 407.567, 407.569, 407.571, 407.573, and 407.579, RSMo, are repealed and eight new sections enacted in lieu thereof, to be known as sections 407.560, 407.563, 407.565, 407.567, 407.569, 407.571, 407.573, and 407.579, to read as follows: 407.560. As used in sections 407.560 to 407.579, the following terms mean: (1) "Collateral charges", those additional charges to a consumer not directly attributable

to a manufacturer's suggested retail price label for the new motor vehicle. For the purposes of
sections 407.560 to 407.579, "collateral charges" includes all sales tax, license fees, registration
fees, title fees and motor vehicle inspections;

6 7 (2) "Comparable motor vehicle", an identical or reasonably equivalent motor vehicle;

(3) "Consumer", the purchaser, other than for the purposes of resale, of a new motor

8 vehicle, primarily used for personal, family, or household purposes, and any person to whom

9 such new motor vehicle is transferred for the same purposes during the duration of an express

10 warranty applicable to such new motor vehicle, and any other person entitled by the terms of

11 such warranty to enforce the obligations of the warranty;

EXPLANATION — Matter enclosed in bold-faced brackets [thus] in the above bill is not enacted and is intended to be omitted from the law. Matter in **bold-face** type in the above bill is proposed language.

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(4) "Express warranty", any written affirmation of the fact or promise made by a
manufacturer to a consumer in connection with the sale of new motor vehicles which relates to
the nature of the material or workmanship or will meet a specified level of performance over a
specified period of time;

16 (5) "Manufacturer", any person engaged in the manufacturing or assembling of new17 motor vehicles as a regular business;

18 (6) "New motor vehicle", any motor vehicle being transferred for the first time from a 19 manufacturer, distributor or new vehicle dealer, which has not been registered or titled in this 20 state or any other state and which is offered for sale, barter or exchange by a dealer who is 21 franchised to sell, barter or exchange that particular make of new motor vehicle. The term "new 22 motor vehicle" shall include only those vehicles propelled by power other than muscular power, 23 but the term shall not include vehicles used as a commercial motor vehicle, off-road vehicles, mopeds, motorcycles or recreational motor vehicles as defined in section 301.010, RSMo, except 24 25 for the chassis, engine, powertrain and component parts of recreational motor vehicles. The term 26 "new motor vehicle" shall also include demonstrators or lease-purchase vehicles as long as a 27 manufacturer's warranty was issued as a condition of sale;

(7) "New vessel", any vessel, as defined in section 306.010, RSMo, which has not
 been registered or titled in this state or any other state and which is offered for sale, barter

30 or exchange by a dealer who is franchised to sell, barter or exchange that particular make

31 of new vessel.

407.563. The provisions of sections 400.2-602 to 400.2-609, RSMo, shall not apply to
sales of new motor vehicles or new vessels and such sales shall be governed by the provisions
of sections 407.560 to 407.579.

407.565. For the purposes of sections 407.560 to 407.579, if a new motor vehicle **or new** vessel does not conform to all applicable express warranties, and the consumer reports the nonconformity to the manufacturer, or its agent, during the term of such express warranties, or during the period of one year following the date of original delivery of the new motor vehicle **or new vessel** to the consumer, whichever period expires earlier, the manufacturer, or its agent, shall make such repairs as are necessary to conform the new vehicle **or new vessel** to such express warranties, notwithstanding the fact that such repairs are made after the expiration of such term or such one-year period.

407.567. 1. If the manufacturer, through its authorized dealer or its agent, cannot conform the new motor vehicle **or new vessel** to any applicable express warranty by repairing or correcting any default or condition which impairs the use, market value, or safety of the new motor vehicle **or new vessel** to the consumer after a reasonable number of attempts, the manufacturer shall, at its option, either replace the new motor vehicle **or new vessel** with a 6 comparable new vehicle or new vessel acceptable to the consumer, or take title of the vehicle

7 or vessel from the consumer and refund to the consumer the full purchase price, including all 8 reasonably incurred collateral charges, less a reasonable allowance for the consumer's use of the 9 vehicle or vessel. The subtraction of a reasonable allowance for use shall apply when either a 10 replacement or refund of the new motor vehicle or new vessel occurs.

11 2. Refunds shall be made to the consumer and lienholder of record, if any, as their 12 interests may appear.

13 3. (1) Upon taking the title to a vehicle or vessel under this section, the manufacturer may apply to the department of revenue for a reimbursement equal to any amounts refunded to 14 a consumer for any sales tax, license fees, registration fees, and title fees paid by the consumer 15 as a result of purchasing the vehicle or vessel. Upon the receipt of a written request for a refund, 16 17 accompanied by satisfactory proof that such sales tax and fees on the vehicle or vessel were paid 18 when or after the vehicle or vessel was purchased and that the manufacturer has refunded such 19 sales tax and fees to the consumer, lienholder, or lessor of the vehicle or vessel, the department 20 of revenue shall refund to the manufacturer an amount equal to the amounts refunded to a 21 consumer for such sales tax and fees paid by the consumer as a result of purchasing the vehicle 22 or vessel.

23 (2) The manufacturer may, in lieu of applying to the department of revenue for a 24 reimbursement under this subsection, direct the consumer to apply to the department of revenue 25 for a refund of any sales tax, license fees, registration fees, and title fees paid by the consumer as a result of purchasing the vehicle or vessel. The manufacturer shall provide the consumer 26 27 with the documentation required to prove that the consumer paid such sales tax and fees to the 28 manufacturer. Upon the receipt of a written request by the consumer for a refund, accompanied 29 by satisfactory proof that such sales tax and fees on the vehicle or vessel were paid when or after 30 the vehicle or vessel was purchased, and a written statement from the manufacturer that such 31 sales tax and fees were not refunded to the consumer, lienholder, or lessor of the vehicle or 32 vessel, the department of revenue shall refund to the consumer an amount equal to the amounts for such sales tax and fees paid by the consumer as a result of purchasing the vehicle or vessel. 33

2 407.579 that:

3 (1) An alleged nonconformity does not substantially impair the use, market value, or 4 safety of the motor vehicle **or vessel**;

407.569. It shall be an affirmative defense to any claim under sections 407.560 to

5 (2) A nonconformity is the result of abuse, neglect, or unauthorized modifications or 6 alterations of a motor vehicle **or vessel**;

- 7 (3) A claim by a consumer was not filed in good faith; or
- 8 (4) Any other affirmative defense allowed by law.

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407.571. It shall be presumed that a reasonable number of attempts have been undertaken to conform a new motor vehicle **or new vessel** to the applicable express warranties if within the terms, conditions, or limitations of the express warranty, or during the period of one year following the date of original delivery of the new motor vehicle **or new vessel** to a consumer, whichever expires earlier, either:

6 (1) The same nonconformity has been subject to repair four or more times by the 7 manufacturer, or its agents, and such nonconformity continues to exist; or

8 (2) The new vehicle **or new vessel** is out of service by reason of repair of the 9 nonconformity by the manufacturer, through its authorized dealer or its agents, for a cumulative 10 total of thirty or more working days, exclusive of down time for routine maintenance as 11 prescribed by the manufacturer, since delivery of the new vehicle **or new vessel** to the consumer. 12 The thirty-day period may be extended by a period of time during which repair services are not 13 available to the consumer because of conditions beyond the control of the manufacturer or its 14 agents.

407.573. 1. The terms, conditions, or limitations of the express warranty, or the period
of one year following the date of original delivery of the new motor vehicle or new vessel to a
consumer, whichever expires earlier, may be extended if the new motor vehicle or new vessel
warranty problem has been reported but has not been repaired by the manufacturer, or its agent,
by the expiration of the applicable time period.

6 2. The manufacturer shall provide information for consumer complaint remedies with 7 each new motor vehicle or new vessel. It shall be the responsibility of the consumer, or his representative, prior to availing himself of the provisions of sections 407.560 to 407.579, to give 8 9 written notification to the manufacturer of the need for the repair of the nonconformity, in order to allow the manufacturer an opportunity to cure the alleged defect. The manufacturer shall 10 immediately notify the consumer of a reasonably accessible repair facility of a franchised new 11 12 vehicle or new vessel dealer to conform the new vehicle or new vessel to the express warranty. 13 After delivery of the new vehicle or new vessel to an authorized repair facility by the consumer, 14 the manufacturer shall have ten calendar days to conform the new motor vehicle or new vessel to the express warranty. Upon notification from the consumer that the new vehicle or new 15 vessel has not been conformed to the express warranty, the manufacturer shall inform the 16 consumer if an informal dispute settlement procedure has been established by the manufacturer 17 in accordance with section 407.575. However, if prior notice by the manufacturer of an informal 18 19 dispute settlement procedure has been given, no further notice is required. 20 3. Any action brought under sections 407.560 to 407.579 shall be commenced within six

20 3. Any action brought under sections 407.500 to 407.579 shall be commenced within six
21 months following expiration of the terms, conditions, or limitations of the express warranty, or
22 within eighteen months following the date of original delivery of the new motor vehicle **or new**

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- 23 vessel to a consumer, whichever is earlier, or, in the event that a consumer resorts to an informal
- 24 dispute settlement procedure as provided in sections 407.560 to 407.579, within ninety days
- 25 following the final action of any panel established pursuant to such procedure.
 - 407.579. 1. Except as provided in subdivision (1) of section 407.560, nothing in sections
- 2 407.560 to 407.579 shall in any way limit the rights or remedies which are otherwise available
- 3 to a consumer at law or in equity.
- 4 2. Sections 407.560 to 407.579 shall apply to any new motor vehicle sold after January

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5 1, 1985, and to any new vessel sold after January 1, 2007.