

## HB 508 -- Hospital Complaint Procedures

Sponsor: Schaaf

This bill requires any public or private organization that receives complaints about hospital care to forward the complaints to the Department of Health and Senior Services. The department is allowed to inquire into any complaint that was not investigated by the forwarding organization. Any organization violating the provisions of the bill will be fined up to \$500 for the first offense, and the fine for any second or subsequent offense will increase by \$1,000 for each violation.