

HB 2359 -- Health Carrier Notification Requirements

Sponsor: Wilson (130)

This bill requires all health carriers to notify their enrollees in writing or electronically or by phone when a health care provider changes from an in-network provider to an out-of-network provider. Carriers must notify enrollees at least 30 days prior to the effective date of the status change and must have a written procedure that ensures continuity of care for enrollees when network status changes occur including notification and transfers to other in-network providers. If a provider changes their network status, the carrier must provide enrollees with continuation of care for up to 90 days when medically necessary and medically prudent. If continuation of care is needed or if the carrier fails to notify an enrollee 30 days prior to any network status change, the enrollee can continue to receive services at in-network costs from the provider who changed to out-of-network status and the enrollee will not be liable for any charges in excess of in-network rates and costs. If the in-network provider who changed network status is authorized to provide continuation of care to an enrollee, the carrier must reimburse the provider at in-network rates.