COMMITTEE ON LEGISLATIVE RESEARCH OVERSIGHT DIVISION

FISCAL NOTE

L.R. No.:4516-01Bill No.:HB 1971Subject:Insurance - Medical; Health Care ProfessionalsType:OriginalDate:March 25, 2010

Bill Summary: Modifies various provisions of the prompt pay statutes as they relate to the calculation of interest and penalties, the payment of attorney fees, and other ancillary matters.

FISCAL SUMMARY

ESTIMATED NET EFFECT ON GENERAL REVENUE FUND				
FUND AFFECTED	FY 2011	FY 2012	FY 2013	
General Revenue	Unknown less than \$30,579	Unknown less than \$36,710	Unknown less than \$36,710	
Total Estimated Net Effect on General Revenue Fund	Unknown less than \$30,579	Unknown less than \$36,710	Unknown less than \$36,710	

ESTIMATED NET EFFECT ON OTHER STATE FUNDS				
FUND AFFECTED	FY 2011	FY 2012	FY 2013	
Total Estimated Net Effect on <u>Other</u> State Funds	\$0	\$0	\$0	

Numbers within parentheses: () indicate costs or losses.

This fiscal note contains 7 pages.

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ESTIMATED NET EFFECT ON FEDERAL FUNDS				
FUND AFFECTED	FY 2011	FY 2012	FY 2013	
Federal	\$0	\$0	\$0	
Total Estimated Net Effect on <u>All</u> Federal Funds	\$0*	\$0*	\$0*	

* Penalties received and reimbursements to Federal Funds less than \$63,290 annually and net to \$0.

ESTIMATED NET EFFECT ON FULL TIME EQUIVALENT (FTE)				
FUND AFFECTED	FY 2011	FY 2012	FY 2013	
Total Estimated Net Effect on FTE	0	0	0	

□ Estimated Total Net Effect on All funds expected to exceed \$100,000 savings or (cost).

□ Estimated Net Effect on General Revenue Fund expected to exceed \$100,000 (cost).

ESTIMATED NET EFFECT ON LOCAL FUNDS				
FUND AFFECTED	FY 2011	FY 2012	FY 2013	
Local Government	\$0	\$0	\$0	

FISCAL ANALYSIS

ASSUMPTION

Officials from the **Office of State Courts Administrator** assume the proposal will have no fiscal impact on their organization.

In response to identical legislation from the current session, officials from the **Department of Insurance, Financial Institutions, and Professional Registration** assumed the proposal would have no fiscal impact on their organization.

Officials from the **Missouri Department of Conservation (MDC)** state the proposed legislation would not appear to have a fiscal impact on MDC funds.

Officials from the **Department of Public Safety (DPS) - Director's Office** defer to the Missouri Consolidated Health Care Plan for response regarding the potential fiscal impact of this proposal on their organization.

Officials from the **DPS** - **Missouri State Highway Patrol (MHP)** defer to the Missouri Department of Transportation for response regarding the potential fiscal impact of the proposed legislation on their organization.

Officials from the **Missouri Department of Transportation (DOT)** state the DOT/MHP medical plan already has in place performance measures in its contract with its claims administrator regarding time limits for paying claims. On their face, these limits are shorter than the proposed forty-five day time limits in the bill. As a result, the DOT assumes any fiscal impact arising from this proposal would be minor.

Officials from the **Missouri Consolidated Health Care Plan (HCP)** state the HCP may incur additional unknown costs that would be passed directly to the health plans. At this time, there is no way to determine the costs. If the HCP were to incur any costs as a direct result of this proposal, it would charge its vendors a penalty in order to recoup any and all incurred costs. In future years, the vendors would add the cost into the contract and charge HCP more for this service over time.

Based on HCP's response, **Oversight** assumes the penalties charged by HCP against its vendors would equal and offset any additional costs incurred as a result of the forty-five day claims processing time. **Oversight** also assumes that, over time, vendors would strive to process claims within the forty-five day processing window rather than pay penalties

HWC:LR:OD

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ASSUMPTION (continued)

Officials from the **Department of Social Services (DOS) - MO HealthNet Division (MHD)** state this legislation revises Chapter 376 which does not affect the claims paid by the MO HealthNet fee-for-service program. This legislation will apply to the MO HealthNet Managed Care program because it contracts with health maintenance organizations for the purpose of providing health care services through capitated rates. However, there will be no fiscal impact to MHD.

This legislation will affect the commercial health insurance recoveries received by the third party liability program within the MHD. The proposal extends the amount of time a health carrier has to process a claim, thereby decreasing the amount of interest collected by the third party liability program. The amount of interested collected by the MHD from health carriers has, historically, been very insignificant.

This legislation also imposes a penalty on the health carriers when a claim is paid beyond the forty-fifth processing day. This change will increase the commercial health insurance recoveries received by the third party liability program within the MHD, but the amount is unknown.

There will be no cost to MHD, although there will be a savings because health carriers will pay a penalty to the third party liability program if the claim is paid beyond the forty-fifth processing day. Therefore, the fiscal impact to the MHD is an unknown savings of less than \$100,000 annually.

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FISCAL IMPACT - State Government	FY 2011 (10 Mo.)	FY 2012	FY 2013	
GENERAL REVENUE FUND				
Income - DOS Penalties for late payment of claims	<u>Unknown less</u> than \$30,579	Unknown less than \$36,710	Unknown less than \$36,710	
ESTIMATED NET EFFECT ON GENERAL REVENUE FUND	<u>Unknown less</u> <u>than \$30,579</u>	<u>Unknown less</u> <u>than \$36,710</u>	<u>Unknown less</u> <u>than \$36,710</u>	
FEDERAL FUNDS				
Income - DOS Penalties for late payment of claims	Unknown less than \$52,721	Unknown less than \$63,290	Unknown less than \$63,290	
<u>Costs - DOS</u> Reimbursement to federal funds of penalties received	(Unknown less than \$52,721)	<u>(Unknown less</u> <u>than \$63,290)</u>	<u>(Unknown less</u> <u>than \$63,290)</u>	
ESTIMATED NET EFFECT ON FEDERAL FUNDS <u>\$0*</u> <u>\$0*</u> * Penalties received and reimbursements to Federal Funds less than \$63,290 annually and net to \$0.				
FISCAL IMPACT - Local Government	FY 2011 (10 Mo.)	FY 2012	FY 2013	
	<u>\$0</u>	<u>\$0</u>	<u>\$0</u>	

FISCAL IMPACT - Small Business

The proposal may impact small business healthcare providers if they receive payment for claims more quickly or receive interest and penalties as a result of the carrier not processing a claim within the specified time.

FISCAL DESCRIPTION

This proposal changes the laws regarding the payment of health insurance claims. In its main provisions, the proposal: (1) Requires health insurance carriers, including third-party contractors, to send an electronic acknowledgment of the date of receipt within one working day

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FISCAL DESCRIPTION (continued)

after an electronically filed health care claim is received; (2) Increases the period of time, from within 10 working days to within 15 days, that a health insurance carrier or a third-party contractor has to send an electronic notice of the status of a health care claim that notifies the claimant whether the filed claim has any reason which will prevent timely payment or if more information is required. If the claim is properly filed, the carrier must pay or deny the claim; (3) Requires a health carrier to notify the health care provider, electronically, within 15 days, upon receiving the requested additional information from the health care provider to pay the claim or make a final request for additional information. If the health care provider submits the additional information, the health carrier must pay or deny, but cannot suspend the claim within 15 days of receiving the additional information; (4) Adds a penalty equal to one-fifth of the total claim amount per day on unpaid claims if a carrier has not paid a claimant within 45 processing days of receiving the claim; (5) Lowers the amount at which a carrier can combine interest and payments on unpaid claims from \$500 to \$100. Claims that were properly denied prior to the forty-fifth processing day will not be subject to interest or penalties; (6) Repeals the current penalty imposed on carriers that do not take required action within the 40 processing days; (7) Specifies that a claim for which a carrier has not communicated a specific reason for the denial of payment cannot be considered denied; and (8) Changes the requirements a carrier must follow when requesting the documentation and additional information that is necessary to process all of a claim.

This legislation is not federally mandated, would not duplicate any other program and would not require additional capital improvements or rental space.

SOURCES OF INFORMATION

Office of State Courts Administrator Department of Insurance, Financial Institutions, and Professional Registration Department of Social Services Missouri Department of Transportation Department of Public Safety -Director's Office Missouri State Highway Patrol Missouri Consolidated Health Care Plan Missouri Department of Conservation

Mickey Wilen

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> Mickey Wilson, CPA Director March 25, 2010