### SECOND REGULAR SESSION

## [TRULY AGREED TO AND FINALLY PASSED]

#### HOUSE COMMITTEE SUBSTITUTE FOR

SENATE SUBSTITUTE FOR

# SENATE BILL NO. 691

### 97TH GENERAL ASSEMBLY

2014

4366L.05T

### AN ACT

To repeal sections 375.003 and 379.118, RSMo, and to enact in lieu thereof three new sections relating to certain personal lines policy provisions.

Be it enacted by the General Assembly of the State of Missouri, as follows:

Section A. Sections 375.003 and 379.118, RSMo, are repealed and three

- 2 new sections enacted in lieu thereof, to be known as sections 375.003, 379.118,
- 3 and 379.827, to read as follows:
  - 375.003. 1. Except as provided in subsection 2 of this section, no
- 2 notice of cancellation of a policy to which section 375.002 applies shall be effective
- 3 unless mailed or delivered by the insurer to the named insured at least thirty
- 4 days prior to the effective date of cancellation. [However,]
- 5 2. Where cancellation is for nonpayment of premium at least ten days'
- 6 notice of cancellation shall be given and such notice shall contain the
- 7 following notice or notice substantially similar in bold conspicuous
- 8 type: "THIS POLICY IS CANCELLED EFFECTIVE AT THE DATE AND
- 9 TIME INDICATED IN THIS NOTICE. THIS IS THE FINAL NOTICE OF
- 10 CANCELLATION WE WILL SEND PRIOR TO THE EFFECTIVE DATE
- 11 AND TIME OF CANCELLATION INDICATED IN THIS NOTICE.".
- 3. The notice shall state the insurer's actual reason for proposing the
- 13 action, the statement of reason to be sufficiently clear and specific so that a
- 14 person of average intelligence can identify the basis for the insurer's decision
- 15 without further inquiry. Generalized terms such as "personal habits", "living
- 16 conditions", or "poor morals" shall not suffice to meet the requirements of this
- 17 subsection. The notice shall also state that the insured may be eligible for

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- 18 insurance through the Missouri basic property insurance inspection and 19 placement program.
- 4. Issuance of a notice of cancellation under subsection 1 or 2 of this section constitutes a present and unequivocal act of cancellation of the policy.
- 23 5. An insurer may reinstate a policy cancelled under subsection 1 or 2 of this section at any time after the notice of cancellation is 24issued if the reason for the cancellation is remedied. An insurer may 25send communications to the insured, including but not limited to 26 27billing notices for past due premium, offers to reinstate the policy if 28past due premium is paid, notices confirming cancellation of the policy, 29or billing notices for payment of earned but unpaid premium. The fact that a policy may be so reinstated or any such communication may be 30 made does not invalidate or void any cancellation effectuated under 31 subsection 1 or 2 of this section or defeat the present and unequivocal 32nature of acts of cancellation as described under subsection 4 of this 33 section. 34
  - [2.] 6. This section shall not apply to nonrenewal.
- of automobile insurance delivered or issued for delivery in this state except at the request of the named insured or for nonpayment of premium, it shall, on or before thirty days prior to the proposed effective date of the action, send written notice by certificate of mailing of its intended action to the named insured at his last known address. Where cancellation is for nonpayment of premium at least ten days' notice of cancellation shall be given and such notice shall contain the following notice or substantially similar in bold conspicuous type: "THIS POLICY IS CANCELLED EFFECTIVE AT THE DATE AND TIME INDICATED IN THIS NOTICE. THIS IS THE FINAL NOTICE OF CANCELLATION WE WILL SEND PRIOR TO THE EFFECTIVE DATE AND TIME OF CANCELLATION INDICATED IN THIS
- 13 **NOTICE.".** The notice shall state:
  - (1) The [proposed] action [to be] taken;
- 15 (2) The [proposed] effective date of the action;
- 16 (3) The insurer's actual reason for [proposing to take] taking such action,
  17 the statement of reason to be sufficiently clear and specific so that a person of
  18 average intelligence can identify the basis for the insurer's decision without
  19 further inquiry. Generalized terms such as "personal habits", "living conditions",
  20 "poor morals", or "violation or accident record" shall not suffice to meet the

- 21 requirements of this subdivision;
- 22 (4) That the insured may be eligible for insurance through the assigned 23 risk plan if his insurance is to be cancelled.
- 24 2. Issuance of a notice of cancellation under subsection 1 of this 25 section constitutes a present and unequivocal act of cancellation of the 26 policy.
- 27 3. An insurer may reinstate a policy cancelled under subsection 28 1 of this section at any time after the notice of cancellation is issued if the reason for the cancellation is remedied. An insurer may send 29 communications to the insured, including but not limited to billing 30 notices for past due premium, offers to reinstate the policy if past due 31 32premium is paid, notices confirming cancellation of the policy, or billing notices for payment of earned but unpaid premium. The fact 33 that a policy may be so reinstated or any such communication may be made does not invalidate or void any cancellation effectuated under 35 subsection 1 of this section or defeat the present and unequivocal 36 nature of acts of cancellation as described under subsection 2 of this 37 38 section.
- 39 4. An insurer shall send an insured written notice of an automobile policy 40 renewal at least fifteen days prior to the effective date of the new policy. The notice shall be sent by first class mail or may be sent electronically if requested 41 by the policyholder, and shall contain the insured's name, the vehicle covered, the 42total premium amount, and the effective date of the new policy. Any request for 43 electronic delivery of renewal notices shall be designated on the application form 44 signed by the applicant, made in writing by the policyholder, or made in 45accordance with sections 432.200 to 432.295. The insurer shall comply with any 46 subsequent request by a policyholder to rescind authorization for electronic 47delivery and to elect to receive renewal notices by first class mail. Any delivery 48 of a renewal notice by electronic means shall not constitute notice of cancellation 49 50 of a policy even if such notice is included with the renewal notice.
- 379.827. 1. As used in this section, the term "sinkhole loss" means actual physical damage to a building or property arising out of sudden settlement or collapse of the earth supporting the building, and only when the sudden settlement or collapse results directly from subterranean voids created by the action of water on limestone or similar rock formation and is evidenced by:
  - (1) The abrupt collapse of the ground cover;

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8 (2) A depression in the ground cover clearly visible to the naked

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- 10 (3) Structural damage to the covered building, including the 11 foundation; and
- 12 (4) The insured structure is uninhabitable, which is evidenced by an order of condemnation by a governmental agency authorized to 13 issue such an order for that structure, where applicable. 14
- 2. Upon application, beginning January 1, 2015, the plan may issue a policy exclusively for sinkhole loss on habitational property owned by the applicant in accordance with this section to supplement the applicant's primary coverage for loss on such property issued by an 19 insurer authorized to do business in this state. Coverage shall be only 20for habitational structures and shall not cover driveways or nonhabitational detached structures. Contents coverage shall apply 21only if there is covered sinkhole loss on the habitational structure in 22which the contents were located. Sinkhole coverage under this section shall not include loss for the value of the land or for the costs associated with filling a sinkhole.
- 3. The provisions of section 379.810 to 379.880 shall apply to policies issued under this section; however the plan may establish specific procedures designed to expedite approval for policies covering sinkhole loss and premiums charged therefor shall be based only on the risk for sinkhole loss applicable to such property. The plan may establish specific claims investigation procedures for sinkhole losses necessary to determine whether any claimed loss was the result of 32sinkhole activity rather than due to some other form of earth subsidence not covered under the policy.