#### SECOND REGULAR SESSION

# **HOUSE BILL NO. 2330**

### 98TH GENERAL ASSEMBLY

#### INTRODUCED BY REPRESENTATIVE MATHEWS.

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D. ADAM CRUMBLISS, Chief Clerk

## **AN ACT**

To amend chapter 387, RSMo, by adding thereto sixteen new sections relating to transportation network companies.

Be it enacted by the General Assembly of the state of Missouri, as follows:

Section A. Chapter 387, RSMo, is amended by adding thereto sixteen new sections, to

- 2 be known as sections 387.600, 387.602, 387.604, 387.608, 387.610, 387.612, 387.614, 387.616,
- 3 387.618, 387.620, 387.622, 387.624, 387.626, 387.627, 387.628, and 387.630, to read as follows:

387.600. As used in sections 387.600 to 387.630, the following terms shall mean:

- (1) "Digital network", any online-enabled application, software, website, or system offered or utilized by a transportation network company that enables the prearrangement of rides with transportation network company drivers;
- (2) "Personal vehicle", a vehicle that is used by a transportation network company driver and is:
- (a) Owned, leased, or otherwise authorized for use by the transportation network company driver; and
  - (b) Not a taxicab, limousine, or for-hire vehicle under chapter 390;
- 10 (3) "Prearranged ride", the provision of transportation by a driver to a rider, 11 beginning when a driver accepts a ride requested by a rider through a digital network 12 controlled by a transportation network company, continuing while the driver transports 13 a requesting rider, and ending when the last requesting rider departs from the personal 14 vehicle. A prearranged ride shall not include shared expense carpool or vanpool

arrangements or transportation provided using a taxi, limousine, or other for-hire vehicle under chapter 390;

- (4) "Transportation network company", a corporation, partnership, sole proprietorship, or other entity that is licensed and operating in Missouri that uses a digital network to connect transportation network company riders to transportation network company drivers who provide prearranged rides. A transportation network company shall not be deemed to control, direct, or manage the personal vehicles or transportation network company drivers that connect to its digital network, except if agreed to by written contract;
  - (5) "Transportation network company driver" or "driver", an individual who:
- (a) Receives connections to potential riders and related services from a transportation network company in exchange for payment of a fee to the transportation network company; and
- (b) Uses a personal vehicle to offer or provide a prearranged ride to riders upon connection through a digital network controlled by a transportation network company in return for compensation or payment of a fee;
- (6) "Transportation network company rider" or "rider", an individual or persons who use a transportation network company's digital network to connect with a transportation network driver who provides prearranged rides to the rider in the driver's personal vehicle between points chosen by the rider.
- 387.602. Notwithstanding any other provision of law, transportation network companies shall not be considered common carriers, contract carriers, or motor carriers, as defined under section 390.020, or for-hire vehicle service. A transportation network company driver shall not be required to register any vehicle the driver uses to provide prearranged rides as a commercial vehicle or as a for-hire vehicle.
- 387.604. Beginning August 28, 2016, any person operating a transportation network company in the state shall be required to obtain a permit from the department of revenue. The department shall issue permits to applicants who meet the requirements for a transportation network company as provided under sections 387.600 to 387.630 and who pay an annual permit fee of five thousand dollars to the department. While operating as a transportation network company, such company shall maintain an agent for service of process within the state of Missouri.

387.608. On behalf of a transportation network company driver, a transportation network company may charge a fare for the services provided to riders; provided that, if a fare is collected from a rider, the transportation network company shall disclose to the rider the fare calculation method on its website or within the software application service.

5 The transportation network company shall also provide riders with the applicable rates

- being charged and the option to receive an estimated fare before the rider enters the
- 7 transportation network company driver's vehicle.

387.610. The transportation network company's software application or website shall display a picture of the transportation network company driver and the license plate number of the motor vehicle utilized for providing the prearranged ride before the passenger enters the transportation network company driver's vehicle.

387.612. Within a reasonable period of time following the completion of a trip, a transportation network company shall transmit an electronic receipt to the transportation network company rider on behalf of the transportation network company driver that lists:

(1) The origin and destination of the trip;

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- (2) The total time and distance of the trip; and
- (3) An itemization of the total fare paid, if any.

387.614. 1. Beginning August 28, 2016, a transportation network company driver or transportation network company on the driver's behalf shall maintain primary automobile insurance that:

- (1) Recognizes that the driver is a transportation network company driver or otherwise uses a vehicle to transport riders for compensation; and
- (2) Covers the driver while the driver is logged on to the transportation network company's digital network or while the driver is engaged in a prearranged ride.
- 2. The following automobile insurance requirements shall apply while a participating transportation network company driver is logged on to the transportation network company's digital network and is available to receive transportation requests but is not engaged in a prearranged ride:
- (1) Primary automobile liability insurance in the amount of at least fifty thousand dollars for death and bodily injury per person, one hundred thousand dollars for death and bodily injury per incident, and twenty-five thousand dollars for property damage;
- (2) Uninsured motorist coverage in an amount not less than the limits set forth under section 379.203;
- 17 (3) The coverage requirements of this subsection may be satisfied by any of the following:
- 19 (a) Automobile insurance maintained by the transportation network company 20 driver;
  - (b) Automobile insurance maintained by the transportation network company; or
  - (c) Any combination of paragraphs (a) and (b) of this subdivision.

**3.** The following automobile insurance requirements shall apply while a 24 transportation network company driver is engaged in a prearranged ride:

- (1) Primary automobile liability insurance in the amount of at least one million dollars for death, bodily injury, and property damage;
- (2) Uninsured motorist coverage in an amount not less than the limits set forth under section 379.203;
- 29 (3) The coverage requirements of this subsection may be satisfied by any of the 30 following:
- (a) Automobile insurance maintained by the transportation network company driver;
  - (b) Automobile insurance maintained by the transportation network company; or
  - (c) Any combination of paragraphs (a) and (b) of this subdivision.
  - 4. If insurance maintained by a driver in subsection 2 or 3 of this section has lapsed or does not provide the required coverage, insurance maintained by a transportation network company shall provide the coverage required by this section beginning with the first dollar of a claim and shall have the duty to defend such claim. If the insurance maintained by the driver does not otherwise exclude coverage for loss or injury while the driver is logged on to a transportation network's digital network or while the driver provides a prearranged ride, but does not provide insurance coverage at the minimum limits required by subsection 2 or 3 of this section, the transportation network company shall maintain insurance coverage that provides excess coverage beyond the driver's policy limits up to the limits required by subsection 2 or 3 of this section, as applicable.
  - 5. Coverage under an automobile insurance policy maintained by the transportation network company shall not be dependent on a personal automobile insurer first denying a claim, nor shall a personal automobile insurance policy be required to first deny a claim.
  - 6. Insurance required by this section may be placed with an insurer authorized to issue policies of automobile insurance in the state of Missouri or with an eligible surplus lines insurer under chapter 384.
  - 7. Insurance satisfying the requirements of this section shall be deemed to satisfy the motor vehicle financial responsibility requirements for a motor vehicle under chapter 303.
  - 8. A transportation network company driver shall carry proof of coverage satisfying subsections 2 and 3 of this section with him or her at all times during his or her use of a vehicle in connection with a transportation network company's digital network. In the event of an accident, a transportation network company driver shall provide this

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insurance coverage information to the directly interested parties, automobile insurers, and investigating police officers upon request under section 303.024. Upon such request, a transportation network company driver shall also disclose to directly interested parties, automobile insurers, and investigating police officers whether the driver was logged on to the transportation network company's digital network or on a prearranged ride at the time of an accident.

387.616. The transportation network company shall disclose in writing to transportation network company drivers the following before they are allowed to accept a request for a prearranged ride on the transportation network company's digital network:

- (1) The insurance coverage, including the types of coverage and the limits for each coverage, that the transportation network company provides while the transportation network company driver uses a personal vehicle in connection with a transportation network company's digital network; and
- (2) That the transportation network company driver's own automobile insurance policy might not provide any coverage while the driver is logged on to the transportation network company's digital network and is available to receive transportation requests or is engaged in a prearranged ride depending on the policy's terms.
- 387.618. 1. Insurers that write automobile insurance in Missouri may exclude or limit any and all coverage afforded under an automobile insurance policy, including a motor vehicle liability policy, issued to an owner or operator of a personal vehicle for any loss or injury that occurs while:
  - (1) A driver is logged on to a transportation network company's digital network;
  - (2) A driver provides a prearranged ride; or
  - (3) A motor vehicle is being used to transport or carry persons or property for any compensation or suggested donation;
  - 2. The right to exclude all coverage under subsection 1 of this section may apply to any coverage included in an automobile insurance policy including, but not limited to:
    - (1) Liability coverage for bodily injury and property damage;
    - (2) Uninsured and underinsured motorist coverage;
    - (3) Medical payments coverage;
      - (4) Comprehensive physical damage coverage; and
    - (5) Collision physical damage coverage.

Such exclusions shall apply notwithstanding any financial responsibility requirement or uninsured motorist coverage requirement under the motor vehicle financial responsibility law, chapter 303, or section 379.203, respectively. Nothing in this section implies or

requires that a personal automobile insurance policy provide coverage while the driver is logged on to the transportation network company's digital network, while the driver is engaged in a prearranged ride, or while the driver otherwise uses a vehicle to transport passengers or property for compensation.

- 3. Nothing shall be deemed to preclude an insurer from providing coverage for the transportation network company driver's vehicle, if it chooses to do so by contract or endorsement.
- 4. Automobile insurers that exclude the coverage described under section 387.614 shall have no duty to defend or indemnify any claim expressly excluded thereunder. Nothing in this section shall be deemed to invalidate or limit an exclusion contained in a policy, including any policy in use or approved for use in Missouri prior to the enactment of this section that excludes coverage for vehicles used to carry persons or property for a charge or available for hire by the public.
- 5. An automobile insurer that defends or indemnifies a claim against a driver that is excluded under the terms of its policy shall have a right of contribution against other insurers that provide automobile insurance to the same driver in satisfaction of the coverage requirements of section 387.614 at the time of loss.
- 6. In a claims coverage investigation, transportation network companies and any insurer potentially providing coverage under section 387.614 shall cooperate to facilitate the exchange of relevant information with each other and any insurer of the transportation network company driver if applicable, including the precise times that a transportation network company driver logged on and off of the transportation network company's digital network in the twelve-hour period immediately preceding and in the twelve-hour period immediately following the accident and disclose to one another a clear description of the coverage, exclusions, and limits provided under any automobile insurance maintained under section 387.614.

387.620. Drivers shall be independent contractors and not employees of the transportation network company if all of the following conditions are met:

- (1) The transportation network company does not prescribe specific hours during which a transportation network company driver must be logged into the transportation network company's digital network;
- (2) The transportation network company imposes no restrictions on the transportation network company driver's ability to utilize digital networks from other transportation network companies;
- (3) The transportation network company does not assign a transportation network company driver a particular territory in which prearranged rides can be provided;

11 (4) The transportation network company does not restrict a transportation network company driver from engaging in any other occupation or business; and

- (5) The transportation network company and transportation network company driver agree in writing that the driver is an independent contractor of the transportation network company.
- 387.622. 1. The transportation network company shall implement a zero tolerance policy regarding a transportation network company driver's activities while accessing the transportation network company's digital network. The zero tolerance policy shall address the use of drugs or alcohol while a transportation network company driver is providing prearranged rides or is logged into the transportation network company's digital network but is not providing prearranged rides, and the transportation network company shall provide notice of this policy on its website, as well as procedures to report a complaint about a driver with whom a rider was matched and whom the rider reasonably suspects was under the influence of drugs or alcohol during the course of the trip.
  - 2. Upon receipt of a rider complaint alleging a violation of the zero tolerance policy, the transportation network company shall immediately suspend such transportation network company driver's access to the transportation network company's digital network, and shall conduct an investigation into the reported incident. The suspension shall last the duration of the investigation.
  - 3. The transportation network company shall maintain records relevant to the enforcement of this requirement for a period of at least two years from the date that a rider complaint is received by the transportation network company.
  - 387.624. 1. Before allowing an individual to accept trip requests through a transportation network company's digital network:
  - (1) The individual shall submit an application to the transportation network company, which includes information regarding his or her address, age, driver's license, driving history, motor vehicle registration, automobile liability insurance, and other information required by the transportation network company;
  - (2) The transportation network company shall conduct, or have a third party conduct, a local and national criminal background check for each applicant that shall include:
  - (a) Multi-State/Multi-Jurisdiction Criminal Records Locator or other similar commercial nationwide database with validation; and
    - (b) National Sex Offender Registry database;
  - (3) The transportation network company shall obtain and review a driving history research report for such individual.

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2. The transportation network company shall not permit an individual to act as a transportation network company driver on its digital network who:

- (1) Has had more than three moving violations in the prior three-year period, or one major violation in the prior three-year period including, but not limited to, attempting to evade the police, reckless driving, or driving on a suspended or revoked license;
- (2) Has been convicted within the past seven years of driving under the influence of drugs or alcohol, fraud, sexual offenses, use of a motor vehicle to commit a felony, a crime involving property damage or theft, acts of violence, or acts of terror;
  - (3) Is a match in the National Sex Offender Registry database;
  - (4) Does not possess a valid driver's license;
- (5) Does not possess proof of registration for the motor vehicle or vehicles used to provide prearranged rides;
- 27 (6) Does not possess proof of automobile liability insurance for the motor vehicle 28 or vehicles used to provide prearranged rides; or
  - (7) Is not at least nineteen years of age.
  - 3. A transportation network company driver who is qualified to accept trip requests through a transportation network company's digital network under this section shall not be required to obtain any other state or local license or permit to provide prearranged rides.
- 387.626. 1. The transportation network company shall not allow a transportation network company driver to accept trip requests through the transportation network company's digital network unless any motor vehicle or vehicles that a transportation network company driver will use to provide prearranged rides meets the inspection requirements of section 307.350.
  - 2. A transportation network company driver shall not solicit or accept street hails.
  - 3. The transportation network company shall adopt a policy prohibiting solicitation or acceptance of cash payments from riders and notify transportation network company drivers of such policy. Transportation network company drivers shall not solicit or accept cash payments from riders. Any payment for prearranged rides shall be made only electronically using the transportation network company's digital network or software application.
  - 387.627. 1. The transportation network company shall adopt a policy of nondiscrimination with respect to riders and potential riders and notify transportation network company drivers of such policy.
  - 2. Transportation network company drivers shall comply with all applicable laws regarding nondiscrimination against riders or potential riders.

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3. Transportation network company drivers shall comply with all applicable laws
relating to accommodation of service animals.

4. A transportation network company shall not impose additional charges for providing services to persons with physical disabilities because of those disabilities.

387.628. A transportation network company shall maintain the following customer records:

- (1) Individual trip records of rider customers for at least one year from the date each trip was provided; and
- (2) Individual records of transportation network company driver customers at least until the one year anniversary of the date on which a transportation network company driver's customer relationship with the transportation network company has ended.
- 387.630. 1. Notwithstanding any other provision of law, transportation network companies and transportation network company drivers are governed exclusively by sections 387.600 to 387.630 and any rules promulgated by the State of Missouri consistent with such sections. No municipality or other local or state entity may impose a tax on or require a license for a transportation network company, a transportation network company driver, or a vehicle used by a transportation network company driver where such tax or licenses relates to providing prearranged rides, or subject a transportation network company to the municipality or other local or state entity's rate, entry, operational requirements, or other requirements.
- 2. The department of revenue may promulgate all necessary rules and regulations for the administration of this section. Any rule or portion of a rule, as that term is defined in section 536.010, that is created under the authority delegated in this section shall become effective only if it complies with and is subject to all of the provisions of chapter 536 and, if applicable, section 536.028. This section and chapter 536 are nonseverable, and if any of the powers vested with the general assembly pursuant to chapter 536 to review, to delay the effective date, or to disapprove and annul a rule are subsequently held unconstitutional, then the grant of rulemaking authority and any rule proposed or adopted after August 28, 2016, shall be invalid and void.

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