

House _____ Amendment NO. _____

Offered By

1 AMEND House Committee Substitute for House Bill No. 827, Page 2, Section 386.370, Line 54, by
2 inserting immediately after all of said section and line the following:

3
4 "386.810. 1. The provisions of this section shall be known and may be cited as the
5 "Customer Utility Protection Act".

6 2. Notwithstanding any other provision of law, if a public utility discontinues service for
7 any customer for any reason, such public utility shall not charge such customer fees or any other
8 penalties in excess of the fees allowed under this section for reconnecting the service. Such
9 customer's payments for the utility's service shall not increase as a result of the discontinuation of
10 service, except as allowed under this section.

11 3. A public utility may charge a one-time fee for reconnecting its services after a
12 discontinuation of service. Such one-time fee shall not exceed twenty dollars.

13 4. A public utility may charge a customer, whose service it has discontinued and then
14 reconnected, a monthly fee over a twelve-month period beginning with the date that the utility
15 reconnected the service. Such monthly fee shall not exceed five dollars. The utility may charge
16 such monthly fee in addition to the one-time fee described under subsection 3 of this section.

17 5. Notwithstanding any other provision of law, a public utility shall not require a customer
18 to pay any balance owed to the utility in order to receive restoration of service.

19 6. If a public utility seeks a rate increase, the public utility may use, as evidence in any
20 proceeding related to the proposed rate increase, any losses under this section."; and

21
22 Further amend said bill by amending the title, enacting clause, and intersectional references
23 accordingly.

Action Taken _____ Date _____