

House \_\_\_\_\_ Amendment NO. \_\_\_\_\_

Offered By

1 AMEND House Committee Substitute for House Bill No. 287, Page 9, Section 386.020, Line 301,  
2 by inserting after all of said section and line the following:

3  
4 "386.810. 1. The provisions of this section shall be known and may be cited as the  
5 "Customer Utility Protection Act".

6 2. Notwithstanding any other provision of law, if a public utility discontinues service for any  
7 customer for any reason, such public utility shall not charge such customer fees or any other  
8 penalties in excess of the fees allowed under this section for reconnecting the service. Such  
9 customer's payments for the utility's service shall not increase as a result of the discontinuation of  
10 service, except as allowed under this section.

11 3. A public utility may charge a one-time fee for reconnecting its services after a  
12 discontinuation of service. Such one-time fee shall not exceed twenty dollars.

13 4. A public utility may charge a customer, whose service it has discontinued and then  
14 reconnected, a monthly fee over a twelve-month period beginning with the date that the utility  
15 reconnected the service. Such monthly fee shall not exceed five dollars. The utility may charge  
16 such monthly fee in addition to the one-time fee described under subsection 3 of this section.

17 5. Notwithstanding any other provision of law, a public utility shall not require a customer  
18 to pay more than ten percent of any balance owed to the utility in order to receive restoration of  
19 service.

20 6. If a public utility seeks a rate increase, the public utility may use, as evidence in any  
21 proceeding related to the proposed rate increase, any losses under this section."; and

22  
23 Further amend said bill by amending the title, enacting clause, and intersectional references  
24 accordingly.

Action Taken \_\_\_\_\_ Date \_\_\_\_\_