

HB 1246 -- AUTO-RENEWED TRANSACTIONS

SPONSOR: McCreery

This bill requires businesses that make automatic renewal or continuous service offers to provide customers with clear information and costs, including any price changes after initial trial periods, or free gifts, in a manner that may be retained by the customer, prior to collecting payment for any goods or services. It also requires the customer to be given cost-effective, timely, and easy-to-use mechanisms for cancellation and for any order completed online to be able to be canceled online.

This bill is the same as HB 2563 (2019).