## SECOND REGULAR SESSION

# HOUSE BILL NO. 2749

## **100TH GENERAL ASSEMBLY**

INTRODUCED BY REPRESENTATIVE GRIESHEIMER.

DANA RADEMAN MILLER, Chief Clerk

#### AN ACT

To repeal section 407.1500, RSMo, and to enact in lieu thereof one new section relating to the safekeeping of personal information.

Be it enacted by the General Assembly of the state of Missouri, as follows:

Section A. Section 407.1500, RSMo, is repealed and one new section enacted in lieu 2 thereof, to be known as section 407.1500, to read as follows:

407.1500. 1. As used in this section, the following terms mean:

2 (1) "Breach of security" or "breach", unauthorized access to and unauthorized acquisition 3 of personal information maintained in computerized form by a person that compromises the security, confidentiality, or integrity of the personal information. Good faith acquisition of 4 personal information by a person or that person's employee or agent for a legitimate purpose of 5 that person is not a breach of security, provided that the personal information is not used in 6 7 violation of applicable law or in a manner that harms or poses an actual threat to the security, 8 confidentiality, or integrity of the personal information; 9 (2) "Consumer", an individual who is a resident of this state;

(3) "Consumer reporting agency", the same as defined by the federal Fair Credit
Reporting Act, 15 U.S.C. Section 1681a;

(4) "Encryption", the use of an algorithmic process to transform data into a form in
which the data is rendered unreadable or unusable without the use of a confidential process or
key;

(5) "Health insurance information", an individual's health insurance policy number or
subscriber identification number, any unique identifier used by a health insurer to identify the
individual;

EXPLANATION — Matter enclosed in bold-faced brackets [thus] in the above bill is not enacted and is intended to be omitted from the law. Matter in **bold-face** type in the above bill is proposed language.

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(6) "Medical information", any information regarding an individual's medical history,mental or physical condition, or medical treatment or diagnosis by a health care professional;

(7) "Owns or licenses" includes, but is not limited to, personal information that a
business retains as part of the internal customer account of the business or for the purpose of
using the information in transactions with the person to whom the information relates;

(8) "Person", any individual, corporation, business trust, estate, trust, partnership, limited
liability company, association, joint venture, government, governmental subdivision,
governmental agency, governmental instrumentality, public corporation, or any other legal or
commercial entity;

27 (9) "Personal information", an individual's first name or first initial and last name in 28 combination with any one or more of the following data elements that relate to the individual if 29 any of the data elements are not encrypted, redacted, or otherwise altered by any method or 30 technology in such a manner that the name or data elements are unreadable or unusable:

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#### (a) Social Security number;

32 (b) Driver's license number or other unique identification number created or collected33 by a government body;

(c) Financial account number, credit card number, or debit card number in combination
 with any required security code, access code, or password that would permit access to an
 individual's financial account;

(d) Unique electronic identifier or routing code, in combination with any required
 security code, access code, or password that would permit access to an individual's financial
 account;

40 (e) Medical information; or

- 41 (f) Health insurance information.
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"Personal information" does not include information that is lawfully obtained from publicly
available sources, or from federal, state, or local government records lawfully made available to
the general public;

46 (10) "Redacted", altered or truncated such that no more than five digits of a Social
47 Security number or the last four digits of a driver's license number, state identification card
48 number, or account number is accessible as part of the personal information.

2. (1) Any person that owns or licenses personal information of residents of Missouri or any person that conducts business in Missouri that owns or licenses personal information in any form of a resident of Missouri shall provide notice to the affected consumer that there has been a breach of security following discovery or notification of the breach. The disclosure notification shall be:

(a) Made without unreasonable delay and within sixty days of the discovery of the
breach;

(b) Consistent with the legitimate needs of law enforcement, as provided in this section;and

(c) Consistent with any measures necessary to determine sufficient contact information
 and to determine the scope of the breach and restore the reasonable integrity, security, and
 confidentiality of the data system.

61 (2) Any person that maintains or possesses records or data containing personal 62 information of residents of Missouri that the person does not own or license, or any person that 63 conducts business in Missouri that maintains or possesses records or data containing personal 64 information of a resident of Missouri that the person does not own or license, shall notify the 65 owner or licensee of the information of any breach of security immediately following discovery 66 of the breach, consistent with the legitimate needs of law enforcement as provided in this section.

67 (3) The notice required by this section may be delayed if a law enforcement agency informs the person that notification may impede a criminal investigation or jeopardize national 68 69 or homeland security, provided that such request by law enforcement is made in writing or the person documents such request contemporaneously in writing, including the name of the law 70 enforcement officer making the request and the officer's law enforcement agency engaged in the 71 72 investigation. The notice required by this section shall be provided without unreasonable delay 73 [after] and within sixty days of the law enforcement agency [communicates] communicating 74 to the person its determination that notice will no longer impede the investigation or jeopardize

75 national or homeland security.

76 77 (4) The notice shall at minimum include a description of the following:

(a) The incident in general terms;

(b) The type of personal information that was obtained as a result of the breach ofsecurity;

(c) A telephone number that the affected consumer may call for further information and
 assistance, if one exists;

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(d) Contact information for consumer reporting agencies;

(e) Advice that directs the affected consumer to remain vigilant by reviewing accountstatements and monitoring free credit reports.

(5) Notwithstanding subdivisions (1) and (2) of this subsection, notification is not
required if, after an appropriate investigation by the person or after consultation with the relevant
federal, state, or local agencies responsible for law enforcement, the person determines that a risk
of identity theft or other fraud to any consumer is not reasonably likely to occur as a result of the

breach. Such a determination shall be documented in writing and the documentation shall be
maintained for five years.
(6) For purposes of this section, notice to affected consumers shall be provided by one
of the following methods:

93 (a) Written notice;

94 (b) Electronic notice for those consumers for whom the person has a valid email address
95 and who have agreed to receive communications electronically, if the notice provided is
96 consistent with the provisions of 15 U.S.C. Section 7001 regarding electronic records and
97 signatures for notices legally required to be in writing;

98 (c) Telephonic notice, if such contact is made directly with the affected consumers; or99 (d) Substitute notice, if:

a. The person demonstrates that the cost of providing notice would exceed one hundredthousand dollars; or

b. The class of affected consumers to be notified exceeds one hundred fifty thousand;or

104 c. The person does not have sufficient contact information or consent to satisfy 105 paragraphs (a), (b), or (c) of this subdivision, for only those affected consumers without 106 sufficient contact information or consent; or

107 d. The person is unable to identify particular affected consumers, for only those 108 unidentifiable consumers.

109 (7) Substitute notice under paragraph (d) of subdivision (6) of this subsection shall110 consist of all the following:

(a) Email notice when the person has an electronic mail address for the affectedconsumer;

(b) Conspicuous posting of the notice or a link to the notice on the internet website ofthe person if the person maintains an internet website; and

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(c) Notification to major statewide media.

(8) [In the event a person provides notice to more than one thousand consumers at one
 time pursuant to this section] If a breach of security involves the personal information of at

118 least two hundred fifty residents of Missouri, the person shall notify, without unreasonable

119 delay and within sixty days of discovery of the breach, the attorney general's office and all 120 consumer reporting agencies that compile and maintain files on consumers on a nationwide

120 consumer reporting agencies that compile and maintain files on consumers on a nationwide 121 basis, as defined in 15 U.S.C. Section 1681a(p), of the timing, distribution, and content of the

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122 notice. The notice to the attorney general's office shall contain:

(a) A detailed description of the nature and circumstances of the breach or the use
of sensitive personal information acquired as a result of the breach;

125 (b) The number of residents of this state affected by the breach at the time of 126 notification;

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(c) The measures taken by the person regarding the breach;

128 (d) Any measures the person intends to take regarding the breach after the 129 notification under this subsection; and

(e) Information regarding whether law enforcement is engaged in investigating thebreach.

132 3. (1) A person that maintains its own notice procedures as part of an information 133 security policy for the treatment of personal information, and whose procedures are otherwise 134 consistent with the timing requirements of this section, is deemed to be in compliance with the 135 notice requirements of this section if the person notifies affected consumers in accordance with 136 its policies in the event of a breach of security of the system.

(2) A person that is regulated by state or federal law and that maintains procedures for a breach of the security of the system pursuant to the laws, rules, regulations, guidances, or guidelines established by its primary or functional state or federal regulator is deemed to be in compliance with this section if the person notifies affected consumers in accordance with the maintained procedures when a breach occurs.

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(3) A financial institution that is:

(a) Subject to and in compliance with the Federal Interagency Guidance Response
Programs for Unauthorized Access to Customer Information and Customer Notice, issued on
March 29, 2005, by the board of governors of the Federal Reserve System, the Federal Deposit
Insurance Corporation, the Office of the Comptroller of the Currency, and the Office of Thrift
Supervision, and any revisions, additions, or substitutions relating to said interagency guidance;
or

(b) Subject to and in compliance with the National Credit Union Administrationregulations in 12 CFR Part 748; or

151 (c) Subject to and in compliance with the provisions of Title V of the 152 Gramm-Leach-Bliley Financial Modernization Act of 1999, 15 U.S.C. Sections 6801 to 6809[;] 153

154 shall be deemed to be in compliance with this section.

4. The attorney general shall have exclusive authority to bring an action to obtain actual damages for a willful and knowing violation of this section and may seek a civil penalty not to exceed one hundred fifty thousand dollars per breach of the security of the system or series of breaches of a similar nature that are discovered in a single investigation.

159 5. (1) There is hereby created the "Missouri Privacy Protection Advisory Council"
160 with the purpose to study data privacy laws in this state, other states, and relevant foreign
161 jurisdictions.

162 (2) The Missouri privacy protection advisory council shall consist of fifteen
 163 members who are residents of this state and appointed as follows:

(a) Five members appointed by the speaker of the house of representatives, two of
 whom shall be representatives of an industry listed under subdivision (3) of this subsection
 and three of whom shall be members of the house of representatives;

(b) Five members appointed by the lieutenant governor, two of whom shall be
representatives of an industry listed under subdivision (3) of this subsection and three of
whom shall be senators; and

170 (c) Five members appointed by the governor, three of whom shall be 171 representatives of an industry listed under subdivision (3) of this subsection and two of 172 whom shall be either:

a. A representative of a nonprofit organization that studies or evaluates data
privacy laws from the perspective of individuals whose information is collected or
processed by businesses; or

b. A professor who teaches at a law school in this state or other institution of higher
education and who has published books or scholarly articles on the topic of data privacy.

(3) The speaker of the house of representatives, lieutenant governor, and governor
shall appoint members from among the following industries and shall coordinate their
appointments to avoid overlap in representation of the industries:

- 181 (a) Advertising;
- 182 **(b)** Cloud data storage;
- 183 (c) Consumer banking;
- 184 (d) Consumer data analytics;
- 185 (e) Internet service providers;
- 186 (f) Internet;
- 187 (g) Medical professions;
- 188 (h) Retail and electronic transactions;
- 189 (i) Retail electric;
- 190 (j) Social media platforms;
- 191 (k) Technology;
- 192 (I) Telecommunications; and
- 193 (m) Virtual private networks.

(4) The speaker of the house of representatives and the lieutenant governor shall
 each designate a co-chair from among their respective appointments to the council who are
 members of the legislature.

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(5) The council shall convene on a regular basis at the joint call of the co-chairs.

198 (6) The council shall:

(a) Study and evaluate the laws in this state, other states, and relevant foreign
 jurisdictions that govern the privacy and protection of information that, alone or in
 conjunction with other information, identifies or is linked or reasonably linkable to a
 specific individual, technological device, or household; and

(b) Make recommendations to the members of the legislature on specific statutory
 changes regarding the privacy and protection of such information that appears necessary
 from the results of the council's study.

(7) No later than September 1, 2021, the council shall report the council's findings
 and recommendations to the members of the legislature.

(8) The staff of the committee on legislative research, house research, house
 drafting, and senate research shall provide necessary clerical, research, fiscal, and legal
 services to the committee, as the committee may request.

(9) No later than the sixth day after the effective date of this subsection, the speaker
of the house of representatives, the lieutenant governor, and the governor shall appoint the
members of the council.

(10) On December 31, 2021, the council shall be abolished, and this subsection shall
 expire.

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