

HB 2584 -- AUTOMATICALLY RENEWED TRANSACTIONS

SPONSOR: Andrews

This bill requires businesses that make automatic renewal or continuous service offers to provide customers with clear information and costs, including any price changes after initial free trial periods or gifts, in a manner that may be retained by the customer, prior to collecting payment for any goods or services. It also requires the customer to be given cost-effective, timely, and easy-to-use mechanisms for cancellation and for automatic renewal or continuous service.

This bill is effective July 1, 2021.

This bill is similar to HB 2563 (2020) and HB 1246 (2019).