# COMMITTEE ON LEGISLATIVE RESEARCH OVERSIGHT DIVISION

#### **FISCAL NOTE**

L.R. No.: 1396H.01I Bill No.: HB 583

Subject: Administration, Office of; General Assembly; Judges; Governor and Lieutenant

Governor; Auditor, State; Secretary of State; Treasurer, State

Type: Original

Date: February 12, 2021

Bill Summary: This proposal requires an audit of all state departments every four years.

#### **FISCAL SUMMARY**

ESTIMATED NET EFFECT ON GENERAL REVENUE FUND					
FUND AFFECTED	FY 2022	FY 2023	FY 2024		
General Revenue	(Could greatly exceed	(Could greatly exceed	(Could greatly exceed		
Fund*	\$578,000)	\$578,000)	\$578,000)		
<b>Total Estimated</b>					
Net Effect on	(Could greatly	(Could greatly	(Could greatly		
General Revenue*	exceed \$578,000)	exceed \$578,000)	exceed \$578,000)		

ESTIMATED NET EFFECT ON OTHER STATE FUNDS					
FUND AFFECTED	FY 2022	FY 2023	FY 2024		
Other State Funds*	(Could greatly exceed	(Could greatly exceed	(Could greatly exceed		
	\$561,000)	\$561,000)	\$561,000)		
<b>Total Estimated</b>					
Net Effect on Other	(Could greatly	(Could greatly	(Could greatly		
State Funds*	exceed \$561,000)	exceed \$561,000)	exceed \$561,000)		

<sup>\*</sup>Depending upon the breadth and scope of the audits, Oversight assumes the fiscal impact could possibly greatly exceed the estimate provided by the Office of the State Auditor (to perform the audits internally). The estimated cost of \$1.7 million per year is shown split between GR, Federal, and Other State Funds. This fiscal note does not reflect any potential savings the state may realize from implementing recommendations from the audits.

Numbers within parentheses: () indicate costs or losses.

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ESTIMATED NET EFFECT ON FEDERAL FUNDS					
FUND AFFECTED	FY 2022	FY 2023	FY 2024		
Federal Funds	(Could greatly exceed	(Could greatly exceed	(Could greatly exceed		
	\$561,000)	\$561,000)	\$561,000)		
<b>Total Estimated</b>					
Net Effect on All	(Could greatly	(Could greatly	(Could greatly		
Federal Funds	exceed \$561,000)	exceed \$561,000)	exceed \$561,000)		

ESTIMATI	ED NET EFFECT ON F	FULL TIME EQUIVAL	LENT (FTE)
FUND AFFECTED	FY 2022	FY 2023	FY 2024
<b>Total Estimated Net</b>			
Effect on FTE	0	0	0

	ect (expenditures or	reduced revenues)	expected to	o exceed \$250,000	) in any
of the three fiscal	years after impleme	ntation of the act o	or at full imp	olementation of the	e act.

Estimated Net I	Effect (savings	s or increased	revenues)	expected to	exceed \$250,0	000 in any of
the three fiscal	years after im	olementation	of the act	or at full im	plementation of	f the act.

## FORMCHECKBOX

ESTIMATED NET EFFECT ON LOCAL FUNDS				
FUND AFFECTED FY 2022 FY 2023 FY				
<b>Local Government</b>	\$0	\$0	\$0	

#### **FISCAL ANALYSIS**

#### **ASSUMPTION**

Section 34.700 – State Department Audit

Officials from the **Office of the State Auditor (SAO)** state that to the extent that this language is interpreted as requiring the SAO to conduct the performance audits mentioned, their costs would increase.

This bill would likely require the SAO to expand current IT services, and there is a significant IT equipment cost associated with the implementation of this bill.

To the extent that this language is interpreted as requiring each state agency to pay for their own independently conducted audit contracted by OA, the fiscal impact of this legislation could be absorbed by current appropriations.

The State Auditor's Office would need to hire 10 to 22 new staff auditors at an average entry level salary of \$37,966, between 5 and 11 senior auditors at an average base salary of \$37,966, between 5 and 11 audit managers at an average base salary of \$69,182 and one new audit director at an average salary of \$92,152. See spreadsheet for details.

The number of teams the SAO will ultimately need will be based on whether the audit of the judiciary will need to include an audit of each judicial circuit.

**Oversight** assumes the Office of Administration will solicit bids for independent auditors to perform this work. The SAO had anticipated potential expenses (if their office conducted the audits) of approximately \$1,700,000 per year. Oversight will utilize SAO's prior anticipated expenses as a basis for the cost of hiring an independent auditor.

Oversight notes the number and scope of the audits to be performed as a result of this bill are not clearly delineated. Oversight notes there are currently sixteen state agencies, six statewide elected officials, the legislative branch, the judicial branch and numerous other boards and commissions within the state departments (i.e. Missouri Development Finance Board, Missouri Housing Development Commission, State Tax Commission, etc.) as well as others that are relatively independent (Missouri State Employee Retirement System, Missouri Consolidated Health Care Plan, etc.).

In 2020, **Oversight** contacted the Ohio Performance Team (Ohio) which conducts state agency performance audits. Ohio stated they have eight people focused on state performance audits, of which they generally conduct four every two year period (biennially). Ohio stated for a limited

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scope performance audit of a smaller agency, the cost to contract out the work would be roughly \$250,000, for a more normal sized state agency or scope, the contracted work would cost approximately \$500,000 per performance audit.

Oversight also notes using the minimum amount of contracted work (\$250,000) x 24 audits (only the 16 state departments + 6 elected officials + legislature + judiciary) would cost \$6 million, spread over 4 years would equate to \$1,500,000. Oversight notes the costs could greatly exceed these amounts depending upon the scope of the work (audit each judicial circuit, each higher education institution, Mo HealthNet program within Department of Social Services, etc.)

Officials from the **Office of Administration (OA)** – **Division of Personnel** state section 295.195 1. compels the state auditor to "conduct performance audits for economy and efficiency." It does not provide additional detail as to the nature of these audits or how they are to be conducted. Without a deeper understanding of the nature of these audits, it is difficult to definitively calculate anticipated costs.

It has been estimated that the "usual" human resources/payroll audit conducted by the auditor's office concerning the Office of Administration (OA) takes about fifty (50) hours of OA human resources staff time. Assuming that performance audits of the Division of Personnel would include audits of each of the major work areas of the Division (management training, technical training, transaction auditing, position reviews, job class specification revisions, state operator services, HR consultations, labor negotiations/labor relations, standard HR reporting, ad hoc HR reporting, recruiting, pay plan development and implementation, etc.) there would be at least twelve (12) pieces to the audit. In addition, we would assume that there may be an average of about three (3) significant ad hoc projects worked on each year that may also need to be audited. The average annual salary of Division of Personnel staff, for FY 2022 is projected to be about \$52,000. This equates to an hourly rate of about \$25.00. Fifteen (15) "pieces" to a performance audit of the Division of Personnel times fifty (50) hours per "piece" would result in 750 hours of staff time. This is about .36 FTE. The average cost per audit would be \$18,860 (750 hours X \$25.00). This amount could be expended as few as one time every four years as stipulated in section 29.195 2. of the bill. If the auditor chose to conduct these audits more frequently, the costs could be increased.

Some E&E (paper, printer toner, etc.) costs may also result from producing copies of requested documents.

Officials Office of Administration (OA) - Division of Accounting state this legislation requires the state auditor to ensure a performance audit is conducted "for economy and efficiency" on several state offices, including the Office of Administration, at least once every four years. The exact nature of these audits is not detailed in the legislation; therefore, anticipated costs are estimated.

A performance audit for economy and efficiency would be conducted for OA at least every four years. Using the yearly OA audit as a basis, approximately 50 hours of staff time would be

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consumed during each unit's audit. OA Division of Accounting has 6 units - Financial Reporting, Staff Services, SAM II Financial, Central Payroll, ITSD, and FMDC. This would amount to an average of 300 hours per audit. Generally auditors speak to and ask questions of supervisors and managers during audits rather than staff. Average annual salary and average hourly rate of the Division of Accounting's management as of January 1, 2020, were \$61,999.53 and \$29.81, respectively. The fringe benefit cost as calculated would be \$2,970. Therefore, total average cost to our division would be \$11,913 per audit, which must be completed at least every four years but could be more often.

Some supply costs (paper, printer toner, etc.) may also result from producing copies of requested documents.

Officials from the Office of Administration (OA) - Facilities Management Design and Construction (FMDC) state this legislation would require the State Auditor's office to conduct a performance audit of every Department/Division for the state of Missouri every four years.

FMDC completed such an audit in 2015 with the findings report posted in 2016. FMDC estimates a cost of \$30,240 to provide for the implementation of the changes in this proposal based on the audit conducted in 2015.

(The estimate for this proposal is based on the high end of the approximate number of hours it took to compile the data requested for that audit from various areas within the Division over the months of July, August, September, October and November 2015.)

Officials from the **Office of Administration – Information Technology (ITSD)** state this legislation would require possible help from OA-ITSD for answering questions and/or attending meetings for the audit. Previous audits have required up to 40 hours (\$3,420) of help.

In summary, OA assumes a cost of \$97,573 (\$52,000 (Personnel) + \$11,913 (Accounting) + \$30,240 (FMDC) + \$3,420 (ITSD)) to the General Revenue Fund every four years to provide for the implementation of the changes in this proposal.

Officials from the **Department of Commerce and Insurance** state that the costs of this bill are unknown to department funds contingent on the number of audits preformed and which division, board, etc. is audited. Should the cost be more than anticipated, the department would request an increase to our FTE and/or appropriations as appropriate through the budget process.

Officials from the **Department of Economic Development** state that the costs of this bill are unknown to the Department at this time. If the cost cannot be absorbed with existing funds, DED will request additional funds through the normal budget process.

Officials from the **Department of Mental Health (DMH)** assume this bill would require an independent auditor to audit the economy and efficiency of each state department among other

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sections of Missouri state government. The bill would require that these audits be conducted at least once every four years by an independent auditor.

As a state department, the Department of Mental Health would be affected by this legislation. Currently, the state auditor conducts an extensive review of the Department every year. In the absence of more descriptive information of "performance audits for economy and efficiency" called for in this bill, it is assumed that the scope of the review will be similar.

The Department currently expends \$50,000 to \$65,000 for the annual audit. It is, therefore projected that the performance audit will cost a similar amount. If DMH is required to pay for the additional audit required by this legislation, the projected fiscal impact of this legislation is estimated at \$65,000 and would occur every 4 years.

Officials from the **Department of Natural Resources (DNR)** state that Section 34.700 requires a performance audit to be performed on the Department of Natural Resources every four years. The Department presumes that the scope would be limited since the variety of responsibilities is too broad for one single audit scope.

Based on a review of charges paid by the Department to the State Auditor's Office (SAO) in BOBC 400-Professional Services since fiscal year 2000, the average cost for a SAO audit is roughly \$40,640 annually but can go as high as \$83,623. Depending on the scope of the performance audit, the price of the audit would fluctuate drastically. The Department would need to determine which funds would pay for the audit based upon the audit scope. The Department would need to coordinate timing of the audit with the SAO and then potentially request additional appropriation authority in the applicable year of the SAO performance audit if we do not have sufficient appropriation authority to cover the proportionate share.

This cycle would need to be repeated every four years if a predictive schedule is established by the SAO.

Because we cannot determine which fee funds would be impacted during a performance audit, we have placed our estimated impact in the General Revenue Fund but realize Department fee funds will likely be impacted.

Officials from the **Department of Corrections** assume their agency may incur unknown costs if the State Auditor's Office charges departments for these audits.

Officials from the **Department of Public Safety - State Emergency Management Agency** state that based on previous financial audits conducted by the state auditor's office, the average is over \$100,000 per audit. If audits of the entire agency were to occur in this manner, the cost would be multiplied 4 to 5 times. There are no state appropriated funds provided to cover this cost. The cost would have to come from the management and administrative funding provided with each grant. These management and administrative funds provided for each grant are intended to pay for the salaries of personnel (FTE, part time, contractual) who manage each grant, equipment and

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supplies necessary to manage and process each grant, any travel requirements associated with each grant, and any communication needs associated with each grant.

Officials from the **Office of the Governor** state that this section establishes the requirement that all state departments and agencies, including the Governor's Office, are to have a performance audit for economy and efficiency conducted every four years by an independent private auditor. Nothing in Chapter 26, RSMo (Governor's Office), states requirements for the frequency of any kind of audit or requirements for performance audits. Section 29.200 grants discretion of audits to the State Auditor or at the request of the Governor, but has no frequency requirements for these audits to be conducted.

If these audits result in a greater frequency of audits to be performed for the Governor's Office, there may be added cost to the Governor's Office as a result of this measure. The amount of this cost in unclear without the bidding process being conducted as established under subsection 2 of this section.

Officials from the Department of Elementary and Secondary Education, the Department of Higher Education, the Department of Health and Senior Services, the Department of Labor and Industrial Relations, the Department of Revenue, the Department of Public Safety (Office of the Director, Capitol Police, Alcohol & Tobacco Control, Fire Safety, Gaming Commission, Missouri Highway Patrol, Missouri National Guard and Veterans Commission), the Department of Social Services, the Joint Committee on Administrative Rules, the Joint Committee on Public Employee Retirement, the Missouri Lottery Commission, the Department of Agriculture, the Missouri Department of Conservation, the Missouri Ethics Commission, the Missouri House of Representatives, the Department of Transportation, the Office of Prosecution Services, the Office of Administration (Administrative Hearing Commission and Budget and Planning), the Office of the State Courts Administrator, the Oversight Division, the Legislative Research Division, the Missouri Senate, the Office of the Secretary of State, the Office of the State Public Defender, the Office of the State Treasurer and the State Tax Commission each assume the proposal will have no fiscal impact on their respective organizations for this proposal.

**Oversight** notes that the above mentioned agencies have stated the proposal would not have a direct fiscal impact on their organization. Oversight does not have any information to the contrary. Therefore, Oversight will reflect a zero impact on the fiscal note for these agencies.

Officials from the **Attorney General's Office (AGO)** assumes that the OA will bill the AGO for the cost of the audit conducted every four years. The AGO will defer to the OA regarding the cost of such audit.

Officials from the **Department of Higher Education and Workforce Development** defer to the Office of Administration - Budget and Planning for the potential fiscal impact of this proposal.

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**Oversight** assumes this legislation requires the Office of Administration to solicit bids and select an independent auditor to conduct (at least once every four years) a performance audit for economy and efficiency on each state department, the legislature and the judiciary. Oversight assumes the Office of Administration would consult with and have prior written approval of the Office of the State Auditor per Section 29.235.3.

**Oversight** assumes the Office of Administration will have cost to contract with an independent auditor as estimated by the SAO (roughly \$1,700,000 per year). However, depending upon the scope of the audit (i.e. potentially auditing each of the circuit courts and/or the numerous programs within each of the departments), Oversight assumes the number and cost of the audits could greatly exceed the estimate provided by the SAO.

**Oversight** assumes all state departments, the legislature, the judiciary and departments and offices under the executive branch will be billed by either the Office of Administration - Division of Purchasing for the independent auditor contract.

For fiscal note purposes, **Oversight** will assume (based on the operating budget) 34% of the cost of the audits will come from the General Revenue Fund, 33% will come from Federal Funds and 33% will come from Other State Funds.

FISCAL IMPACT –	FY 2022	FY 2023	FY 2024
State Government	(10 Mo.)		
GENERAL			
REVENUE FUND			
Cost - OA (based	(Could greatly	(Could greatly	(Could greatly
upon SAO estimate) -	exceed \$578,000)	exceed \$578,000)	exceed \$578,000)
Potential cost to			
conduct performance			
audits OR			
Independent Auditor			
Contract Cost			
ESTIMATED NET	(Could greatly	(Could greatly	(Could greatly
EFFECT TO THE	exceed \$578,000)	exceed \$578,000)	exceed \$578,000)
GENERAL			
REVENUE FUND			

FISCAL IMPACT – State Government (continued)	FY 2022 (10 Mo.)	FY 2023	FY 2024
FEDERAL FUNDS			
<u>Cost</u> - Performance	(Could greatly exceed	(Could greatly exceed	(Could greatly exceed
Audit Contract Cost	\$561,000)	\$561,000)	<u>\$561,000)</u>
ESTIMATED NET	(Could greatly	(Could greatly	(Could greatly
EFFECT TO	<u>exceed \$561,000)</u>	<u>exceed \$561,000)</u>	<u>exceed \$561,000)</u>
FEDERAL FUNDS			
OTHER STATE FUNDS			
	(0.1111	(0.1111	(0.1111
Cost - Performance	(Could greatly exceed	(Could greatly exceed	(Could greatly exceed
Audit Contract Cost	\$561,000)	\$561,000)	\$561,000)
	(6.1)	(6.1)	(0.11
ESTIMATED NET	(Could greatly	(Could greatly	(Could greatly
EFFECT TO	<u>exceed \$561,000)</u>	<u>exceed \$561,000)</u>	<u>exceed \$561,000)</u>
OTHER STATE FUNDS			

FISCAL IMPACT –	FY 2022	FY 2023	FY 2024
Local Government	(10 Mo.)		
	<u>\$0</u>	<u>\$0</u>	<u>\$0</u>

### FISCAL IMPACT – Small Business

Small business auditors could be impacted by this proposal if they are awarded some of the work auditing the numerous state programs.

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#### FISCAL DESCRIPTION

This bill requires performance audits, to be conducted every four years, on each of the state departments, the Legislature, the Judiciary, and departments and offices under the Executive branch, including but not limited to, the Office of Administration, the Governor, Lieutenant Governor, Attorney General, Secretary of State, State Auditor, and State Treasurer. The Office of Administration must solicit bids and select an independent auditor.

This legislation is not federally mandated, would not duplicate any other program and would not require additional capital improvements or rental space.

#### **SOURCES OF INFORMATION**

Attorney General's Office

Department of Commerce and Insurance

Department of Economic Development

Department of Elementary and Secondary Education

Department of Higher Education and Workforce Development

Department of Health and Senior Services

Department of Mental Health

Department of Natural Resources

Department of Corrections

Department of Labor and Industrial Relations

Department of Revenue

Department of Public Safety

Department of Social Services

Office of the Governor

Joint Committee on Public Employee Retirement

Joint Committee on Administrative Rules

Missouri Lottery Commission

Legislative Research

Oversight Division

Local Government Employees Retirement System

Missouri Consolidated Health Care Plan

Missouri Department of Agriculture

Missouri Department of Conservation

Missouri Ethics Commission

Missouri House of Representatives

Office of the Lieutenant Governor

Missouri Department of Transportation

Missouri State Employee's Retirement System

MoDOT & Patrol Employees' Retirement System

Missouri Office of Prosecution Services

Office of Administration

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Office of the State Courts Administrator Office of the State Auditor Missouri Senate Office of the Secretary of State Office of the State Public Defender Office of the State Treasurer State Tax Commission

Julie Morff Director

February 12, 2021

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Ross Strope Assistant Director February 12, 2021