House		Amendment NO
	Offered By	
	ommittee Substitute for Senate Substitute for Senate Committee, Page 101, Section 337.1075, Line 10, by inserting after s	
" <u>344.045.</u> 1	1. The board shall receive complaints concerning its licen	sees' professional
practices. The boar	ard shall establish by rule a procedure for the handling of s	uch complaints prior to
the filing of formal	l complaints before the administrative hearing commission	n. The rule shall
provide, at a minim	num, for the logging of each complaint received, the recor	ding of the licensee's
name, the name of	the complaining party, the date of the complaint, and a bri	ief statement of the
complaint and its u	ultimate disposition. The rule shall provide for informing	the complaining party
of the progress of t	the investigation, the dismissal of the charges, or the filing	of a complaint before
the administrative l	hearing commission.	
2. Notwiths	standing any other provision of law, no complaint, investi-	gatory report, or
information receive	ed from any source shall be disclosed prior to its review by	y the board.
3. At its dis	scretion, the board may disclose complaints, completed in	vestigatory reports, and
information obtained	ed from state administrative and law enforcement agencie	s to a licensee or license
applicant in order t	to further an investigation or to facilitate settlement negoti	ations.
4. Informat	tion obtained from a federal administrative or law enforce	ment agency shall be
disclosed only upor	n receipt of written consent to the disclosure from the federal	eral administrative or
law enforcement ag	gency.	
5. At its dis	scretion, the board may disclose complaints and investigate	tory reports if any such
disclosure is:		
(1) In the c	course of voluntary interstate exchange of information;	
(2) In accor	ordance with a lawful request; or	
(3) To othe	er state or federal administrative or law enforcement agenc	cies acting within the
scope of their statu	tory authority.	
6. Except v	where disclosure is specifically authorized in this section a	and as described in
section 610.021, de	eliberations, votes, or minutes of closed proceedings shall	not be subject to
disclosure or discor	very. Once a final disposition is rendered, that decision shapes	nall be made available
to the parties and the	he public.	
Action Taken	Dat	re
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1	344.055. 1. All educational transcripts, test scores, complaints, investigatory reports, and
2	information pertaining to any person who is an applicant or licensee of the board are confidential
3	and shall not be disclosed to the public or any member of the public, except with the written consent
4	of the person whose records are involved. The board shall disclose the records or information if the
5	person whose records or information is involved has consented to the disclosure. The board is
6	entitled to the attorney-client privilege and work-product privilege to the same extent as any other
7	person.
8	2. Notwithstanding the provisions of subsection 1 of this section, the board may disclose
9	confidential information without the consent of the person involved if the disclosure is:
10	(1) In the course of voluntary interstate exchange of information;
11	(2) In accordance with a lawful request; or
12	(3) To other administrative or law enforcement agencies acting within the scope of their
13	statutory authority.
14	3. Information regarding identity, including names and addresses, registration, and currency
15	of the license of the persons possessing nursing home administrator licenses and the names and
16	addresses of applicants for nursing home administrator licenses, is not confidential information.
17	344.102. No person shall practice as a nursing home administrator in this state or hold
18	himself or herself out as a nursing home administrator if his or her license is expired or is revoked.
19	Expired licenses shall remain subject to disciplinary action for violations of this chapter and the
20	rules promulgated thereunder."; and

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