# COMMITTEE ON LEGISLATIVE RESEARCH OVERSIGHT DIVISION

## **FISCAL NOTE**

L.R. No.: 2953H.03C

Bill No.: HCS for HB 1775

Subject: Department of Revenue; Licenses - Driver's; Licenses - Motor Vehicle; Children

and Minors

Type: Original

Date: February 11, 2024

Bill Summary: This proposal modifies provisions relating to Department of Revenue fee

offices.

# **FISCAL SUMMARY**

ESTIMATED NET EFFECT ON GENERAL REVENUE FUND			
FUND AFFECTED	FY 2025	FY 2026	FY 2027
General Revenue	\$1,011,502	\$1,646,415	\$1,646,415
<b>Total Estimated Net</b>			
<b>Effect on General</b>			
Revenue	\$1,011,502	\$1,646,415	\$1,646,415

ESTIMATED NET EFFECT ON OTHER STATE FUNDS			
FUND AFFECTED	FY 2025	FY 2026	FY 2027
Highway Fund	\$1,926,137	\$2,311,364	\$2,311,364
License Office			
Distribution Fund*	\$0	\$0	\$0
<b>Total Estimated Net</b>			
Effect on Other State			
Funds	\$1,926,137	\$2,311,364	\$2,311,364

<sup>\*</sup>Revenue and distributions net to zero. Officials from the Department of Revenue (DOR) estimate the annual distribution per open contract office from License Office Distribution Fund would be \$57,168.

Numbers within parentheses: () indicate costs or losses.

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ESTIMATED NET EFFECT ON FEDERAL FUNDS			
FUND AFFECTED	FY 2025	FY 2026	FY 2027
<b>Total Estimated Net</b>			
Effect on All Federal			
Funds	\$0	\$0	\$0

ESTIMATED NET EFFECT ON FULL TIME EQUIVALENT (FTE)			
FUND AFFECTED	FY 2025	FY 2026	FY 2027
<b>Total Estimated Net</b>			
Effect on FTE	0	0	0

- ☐ Estimated Net Effect (expenditures or reduced revenues) expected to exceed \$250,000 in any of the three fiscal years after implementation of the act or at full implementation of the act.
- ⊠ Estimated Net Effect (savings or increased revenues) expected to exceed \$250,000 in any of the three fiscal years after implementation of the act or at full implementation of the act.

ESTIMATED NET EFFECT ON LOCAL FUNDS			
FUND AFFECTED	FY 2025	FY 2026	FY 2027
<b>Local Government</b>	\$642,046	\$770,455	\$770,455

## **FISCAL ANALYSIS**

## **ASSUMPTION**

## §136.055 – License Office Distribution Fund

Officials from the **Department of Revenue (DOR)** assume the following regarding this proposal:

# Administrative Impact

To implement these provisions for permit, driver license and nondriver license processing fees, the Department would be required to:

- Complete project request and monitoring documentation as required by OA ITSD for systems projects.
- Complete business requirements and design documents to modify the Missouri Electronic Driver License (MEDL) issuance system;
- Update the Missouri Transportation Accounting System (MTAS) and related tables used by the Missouri Electronic Driver License system (MEDL);
- Complete programming and user acceptance testing of the Missouri Electronic Driver License (MEDL) system to ensure system update with the required fee increase;
- Update policies, procedures, and the Uniform License Issuance Manual (ULIM);
- Update forms, manuals, and the Department website;
- Create new procedures, training manuals, notices, and forms;
- Update procedures, forms, and correspondence;
- Update associated fee charts, and the Department website;
- Update the Dealer Operating Manual;
- Update the Missouri Titling Manual;
- Send communications to contracted license offices and other contracted stakeholders;
- Complete programming and user acceptance testing;
- Update the Missouri Transportation Accounting System (MTAS) tables; and
- Train internal and contract license office staff.

## FY 2025 Driver License Bureau

Research/Data Assistant 160 hrs. x \$19.38 = \$3,101 Research/Data Analyst 200 hrs. x \$28.89 = \$5,778 Administrative Manager 40 hrs. x \$31.36 = \$1,254

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### FY 2025 – Motor Vehicle Bureau

Research/Data Analyst 288 Hrs @ \$24.84/hr = \$7,154 Associate Research/Data Analyst 673 Hrs @ \$19.90/hr. = \$13,393 Lead Administrative Support Asst. 20 Hrs @ \$17.05 = \$341 Administrative Manager 89 Hrs @ \$26.96 = \$2,399

## FY 2025 – Strategy and Communications Office

Associate Research/Data Analyst 1,000 hrs. @ \$19.90/hr. = \$19,900 Associate Research/Data Analyst 40 hrs. x \$23.15 = \$926

#### FY 2025 – General Counsel's Office

Future legal challenges to the way the license office distribution fund collects and distributes funds could result in legal expenses for the state. If such litigation is significant, additional funding will be requested through the appropriations process.

# FY 2025 License Offices Bureau

Staff Development Trainer 120 hrs. x \$21.79 = \$2,615Administrative Manager 120 hrs. x \$29.31 = \$3,518

Total Cost = \$60,379

**Oversight** assumes DOR will use existing staff and will not hire additional FTE to conduct these activities; therefore, Oversight will not reflect the administrative costs DOR has indicated on the fiscal note.

**DOR** also notes OA-ITSD services will be required at a cost of \$76,710 in FY 2025 (730.57 hours x \$105 per hour).

## Fusion Impact

Motor Vehicle Bureau - Implementation Consultant \$250/hour x 100 hrs. = **\$25,000** License Office Bureau - Implementation Consultant 200 hrs. @ \$250 per hr. = **\$50,000** 

The costs associated with these legislative changes may be outside of the current contract and identified programming work for the incoming integrated system. As such, the department has included the potential costs associated with making the changes to the integrated system by the department's current vendor.

**Oversight** does not have any information to the contrary in regards to DOR's assumptions; therefore, Oversight will reflect DOR's OA-ITSD costs on the fiscal note.

**DOR** notes the fiscal impact estimated above is based on changes in the current MO Electronic Driver License System and supporting application.

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The implementation of this legislation will be coordinated with the integration of the Department's Motor Vehicle and Driver Licensing software system approved and passed by the General Assembly in 2020 (Senate Bill 176). To avoid duplicative technology development and associated costs to the state, it is recommended a delayed effective date be added to this bill to correlate with the installation of the new system.

# Revenue Impact

**DOR** notes the proposed processing fee increases in §136.055, RSMo, will also be applied to transactions occurring in Department-operated "Branch" licensing offices (DOR central site.)

# Central Office (retained by the state)

Estimated Annual Increase for Permits, Driver License, or Non-driver License Issued (**Highway Fund 75%**, Cities 15% & Counties 10%):

1,539 x \$3.00	Estimated annual 0-3 year transaction processing fees in DOR Branch Office Amount of fee increase from proposed change from \$6.00 to \$9.00
	1 1
\$ 4,617	Estimated annual increase in DOR branch office processing fees
5,726	Estimated annual 3-6 3 year transaction processing fees in DOR Branch Office
<u>x \$6.00</u>	Amount of fee increase proposed from \$12.00 to \$18.00
\$34,356	Estimated annual increase in DOR branch office processing fees
180	Estimated annual 0-3 year transaction processing fees for medical certificates
<u>x \$3.00</u>	Amount of fee increase from proposed change from \$6.00 to \$9.00
\$540	Estimated annual increase in revenue from DOR central office
	processing fees to be distributed to Hwy Fund, Cities and Counties.

Estimated Annual Increase for State office title, registration issuance/renewal, online registration renewal, phone in registration renewal, and registration transfers issued (**Highway Fund 75%** (\$29,635), Cities 15% (\$5,927) & Counties 10% (\$3,951)):

1,014,102	Estimated annual Motor Vehicle (MV) in DOR Branch Office
x \$3.00	Amount of fee increase from proposed change from \$6.00 to \$9.00
\$3,042,306	Estimated annual increase in DOR branch office processing fees

Total annual increase to the Highway Fund, Cities and Counties from increase in DOR branch office processing fee collections = \$3,081,819 (\$39,513 + \$3,042,306 (\$2,281,729, \$456,346, and \$304,231))

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Estimated Annual Increase for Notice of Lien and Duplicate Titles (General Revenue):

548,805	Estimated annual 3-6 3 year transaction processing fees in DOR Branch Office
<u>x \$3.00</u>	Amount of fee increase proposed from \$6.00 to \$9.00
\$1,646,415	Estimated annual increase in DOR branch office processing fees

# License Office Fee Increases

Estimates are based on Missouri Transportation Accounting System Driver License Transaction reporting totals for FY 2023.

Permits, Driver License, or Non-driver License Issued:

469,472 <u>x \$2.00</u>	Total 0-3 year transactions Proposed agent transaction processing fee collection increase for 0-3 year term transactions changing fee from \$6.00 to \$9.00, less \$1.00 to be remitted to License Office Distribution Fund
\$938,944	Total Estimated increase to agent processing fees for 3 year transactions annually
948,791	Total 3-6 year transactions
<u>x \$5.00</u>	Proposed agent transaction processing fee collection increase for 3-6 year term transactions changing fee from \$12.00 to \$18.00, less \$1.00 to be remitted to License Office Distribution Fund
\$4,743,955	Total estimated agent fee collection increase for 3-6yr transactions
77,310	Total medical certification update transactions
<u>x \$2.00</u>	Proposed agent transaction processing fee collection increase for medical certification update transactions changing from \$6.00 to \$9.00 less \$1.00 to be remitted to License Office Distribution Fund
\$154,620	Total estimated agent fee collection increase for medical certificate transactions
\$5,837,519	Total estimated statewide annual contract office revenue increase from portion of proposed processing fee <b>not</b> distributed to new License Office Distribution Fund from Driver License Transactions (\$938,944 + \$4,743,519)

Estimated annual License Office Distribution Fund remittance derived from \$1 of each office processing fee collected for driver license transactions:

469,472	Total 0-3 year transactions
<u>x \$1.00</u>	Proposed \$1.00 portion of proposed agent fee increase to be remitted to License
	Office Distribution Fund
\$469,472	Total estimated statewide agent fee \$1 remittance to new fund

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948,791 <u>x</u> \$1.00 <b>\$948,791</b>	Total 3-6 year transactions Proposed \$1.00 of total proposed agent fee increase to be remitted to the License Office Distribution Fund Total estimated statewide agent fee \$1 remittance to new fund
77,310	Total medical certification update transactions
<u>x \$1.00</u>	Proposed \$1.00 portion of agent fee increase to be remitted to License Office Distribution Fund.
\$77,310	Total estimated statewide agent fee \$1 remittance to new fund
\$1,495,573	Total estimated statewide annual amount remitted to and to be distributed from the proposed License Office Distribution Fund from Driver License Transactions

# Motor Vehicle (MV) Transactions:

Note: The following projections are updated from last year to reflect transactions more accurately.

# Contract License office (Independently owned)

FY 2022 8,420,260

FY 2023 8,483,142

Average number of transactions for last two fiscal years = 8,451,701

The proposed legislation allows the offices to collect an additional three dollars processing fee, one dollar of that fee goes to the License Office Distribution Fund.

8,451,701 x \$2.00	Total MV transactions Proposed agent transaction processing fee collection increase for MV transactions changing fee from \$6.00 to \$9.00, less \$1.00 to be remitted to License Office Distribution Fund
\$16,903,402	Total estimated statewide annual contract office revenue increase from portion of proposed processing fee <u>not</u> distributed to new License Office Distribution Fund from MV transactions
8,451,701 x \$1.00	Total Motor Vehicle (MV) Transactions Proposed \$1.00 portion of proposed agent fee increase to be remitted to License Office Distribution Fund
\$8,451,701	Total estimated statewide annual amount remitted to and to be distributed from the proposed License Office Distribution Fund Motor Vehicle Transactions

<u>License Office Distribution Fund projections (\$1 per transaction)</u> \$8,451,701 + \$1,495,573 = **\$9,947,274** 

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Total estimated statewide annual amount remitted to and to be distributed from the proposed License Office Distribution Fund:

\$9,947,274	Estimated revenue into the License Office Distribution Fund
/ 174	Number of possible contract license offices
\$57,168	Estimated annual distribution per open contract offices from License Office
	Distribution Fund

**Oversight** does not have information to the contrary and therefore, Oversight will reflect the estimates as provided by DOR.

Officials from the **Missouri Department of Transportation (MoDOT)** assume the revenues collected from these fees are state revenue derived from highway users (SRHU) subject to the distribution requirements set out in Article IV, Section 30(b)1, Missouri Constitution, meaning only 3% of these fees should go to DOR and the remaining revenue should be deposited into the State Road Fund (SRF).

Currently, these funds are not being deposited to the SRF, but rather 100% of the proceeds of these fees are distributed to the privately or not-for-profit owned and operated DOR license offices.

MoDOT does not have the numbers to determine the current negative fiscal impact to MHTC/MoDOT from this diversion and any increased negative fiscal impact due to the increase in fees.

Therefore, MoDOT defers to DOR for these numbers and for the other sections of the bill.

This diversion also impacts cities and counties.

Officials from the **Office of the State Treasurer** assume the proposal will have no fiscal impact on their organization. **Oversight** does not have any information to the contrary. Therefore, Oversight will reflect a zero impact in the fiscal note.

# §§136.055.8, 302.178 & 302.181 – License Fees Waived for Homeless Youth

Officials from the **Department of Revenue (DOR)** assume the following regarding this proposal:

Administrative Impact – Driver License Bureau

To implement the proposed change, the Department would be required to:

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- Complete business requirements and design documents to modify the Missouri Electronic Driver License (MEDL) issuance system, MEDL central applications and supporting systems to remove the fee for a nondriver for homeless child, youth, or an intermediate for emancipated youths.
- Complete programming and user acceptance testing of the Missouri Electronic Driver License (MEDL) issuance system;
- OA-ITSD Test the file generation and secure transfer process to ensure all required data elements and signature are sent as required;
- Obtain format and procedure approvals from Secretary of State and others as applicable;
- Update policies, procedures, and the Uniform License Issuance Manual (ULIM);
- Update forms, manuals, and the Department website;
- Complete training as required.

#### FY 2025 – Driver License Bureau

Research/Data Assistant 360hrs. @ \$19.38 per hr. =\$6,976 Research/Data Analyst 400hrs. @ \$28.89 per hr. =\$11,556 Administrative Manager 80 hrs. @ \$31.36 per hr. =\$2,508

## FY 2025 – Personnel Services Bureau

Associate Research/Data Analyst 20 hrs. @ \$23.15 per hr. =\$463 Associate Research/Data Analyst 10 hrs. @ \$23.15 per hr. =\$231

Total Costs = \$21,734

#### Administrative Impact – Motor Vehicle Bureau

To implement the proposed legislation, the Department will be required to:

- Update the Missouri titling manual;
- Make changes to procedures, correspondence letters, forms, and the Department website;
- Provide License Offices and stakeholders these changes as applicable; and
- Train staff

# FY 2025 - Motor Vehicle Bureau

Associate Research/Data Analyst 40 Hrs @ \$25.22 = \$1,009 Lead Admin Assistant 20 Hrs @ \$18.54 = \$371

Research/Data Analyst 10 Hrs @ \$27.00 = \$270

Administrative manager 5 Hrs @ \$29.31 = \$146

#### FY 2025 Strategy and Communications Office

Associate Research/Data Analyst 10 Hrs @ \$21.64 = \$216

Total Costs = \$2,012

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The Department anticipates that they will be able to absorb these costs and that there will be minimal impact. If multiple bills are passed that require department resources, FTE may be requested through the appropriations process.

**Oversight** assumes DOR will use existing staff and will not hire additional FTE to conduct these activities; therefore, Oversight will not reflect the administrative costs DOR has indicated.

**DOR** also notes OA-ITSD services will be required at a cost of \$61,462 in FY 2025 (585.35 hours x \$105 per hour).

**Oversight** does not have any information to the contrary in regards to DOR's assumptions; therefore, Oversight will reflect DOR's OA-ITSD costs on the fiscal note.

## Fusion Integration Impact

**DOR** notes, this may disrupt work already developed/tested and require rework/re-test. The vendor recommends a July 2025 implementation date to reduce impact. Vendor estimated:

• 400 hours (200 hours of development and 200 hours of testing)

Implementation Consultant 500 hrs. @ \$250 per hr. = \$125,000

The costs associated with these legislative changes may be outside of the current contract and identified programming work for DOR's incoming integrated system. As such, the department has included the potential costs associated with making the changes to the integrated system by the department's current vendor.

The fiscal impact estimated above is based on changes in the current Department's Motor Vehicle and Driver Licensing system environment. The implementation of this legislation will be coordinated with the integration of the Department's Motor Vehicle and Driver Licensing software system approved and passed by the General Assembly in 2020 (SB 176). To avoid duplicative technology development and associated costs to the state, it is recommended a delayed effective date be added to this bill to correlate with the installation of the new system.

**Oversight** does not have information to the contrary and therefore, Oversight will reflect the implementation consultant costs as provided by DOR.

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## Revenue Impact

**DOR** notes during FY 2022 there were a total of 113,014 new non-driver licenses issued. DOR does not have statistics to determine of this count how many potential annual applicants may be eligible for a fee waiver under the proposed provisions, therefore the total impact to State and Local Revenue is unknown.

For each fee waiver eligible non-driver license issued pursuant to this proposed language in §302.181 there would be a loss to General Revenue of \$6.00.

During FY 2022 there were a total of 52,348 intermediate driver licenses issued. During FY 2023 there were a total of 54,028 new intermediate licenses issued. It is unknown how many potential applicants may be eligible for a fee waiver under the proposed provisions, therefore the total impact to state and local revenue is unknown; however, anticipates to be less than 100,000 applicants.

For each fee waiver eligible intermediate driver license issued pursuant to this proposed language in §302.178 there would be a loss of fees distributed to the Highway Fund and Local Funds for cities and counties as follows

Hwy Fund Loss (75%) = \$3.75 Cities Fund Loss (15%) = \$0.75 Counties Fund Loss (10%) = \$0.50

For each issued document, DOR would be required to pay fees to the card vendor for printing and postage costs of \$2.5571 per card.

There would also be a loss to Highways, Cities and Counties for office processing fees which would have been collected for non-driver or intermediate license transactions issued in State license offices eligible for waiver of fees pursuant to the proposed language in §136.055. An estimated volume of eligible applicants applying in State branch offices is unknown.

Office Processing Fee each New Non-driver License: \$12.00

Office Processing Fee for each Intermediate License: \$ 6.00

**Oversight** notes, according to the National Conference of State Legislatures (NCSL), as of January 2019, 6,179 individuals of all ages were homeless in Missouri. Of these, 1,359 were under the age of 18. Among the homeless youth and young adults, 477 were unaccompanied by an adult.

If all 1,359 of these homeless youth applied for a non-driver license or intermediate driver license, the loss would amount to approximately \$8,154 (1,359 x \$6).

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Oversight assumes there will be a minimal loss of revenue from this proposal; therefore, Oversight will not reflect a material loss of revenue to the Highway Fund or local political subdivisions.

Officials from the Missouri Highway Patrol, Department of Social Services and Department of Elementary and Secondary Education each assume the proposal will have no fiscal impact on their respective organizations. Oversight does not have any information to the contrary. Therefore, Oversight will reflect a zero impact in the fiscal note for these agencies.

Officials from the **Missouri Department of Transportation** defer to the DOR for the potential fiscal impact of this proposal.

#### §301.469 - Missouri Conservation Heritage Foundation license plates

Officials from the **Department of Revenue (DOR)** assume the following regarding this proposal:

## Administrative Impact

To implement the proposed legislation, the Department will be required to:

- Update charts, procedures and the Department website;
- Update the Application for Missouri Personalized and Special License Plate (DOR-1716); and
- Complete programming and user acceptance testing for identified systems.

#### FY 2025 – Motor Vehicle Bureau

Associate Research/Data Analyst 151 hrs. @ \$25.22 per hr. = \$3,808 Research/Data Analyst 38 hrs. @ \$27.00 per hr. = \$1,026 Administrative Manager 19 hrs. @ \$29.31 per hr. = \$557

#### FY 2025 – Strategy and Communications Office

Associate Research/Data Analyst 40 hrs. @ \$21.64 per hr. = \$866

**Total costs: \$6,257** 

**Oversight** assumes DOR will use existing staff and will not hire additional FTE to conduct these activities; therefore, Oversight will not reflect the administrative costs DOR has indicated on the fiscal note.

**DOR** notes OA-ITSD services will be required at a cost of \$22,339 in FY 2025 (212.76 hours x \$105 per hour).

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**Oversight** does not have any information to the contrary in regards to DOR's assumptions; therefore, Oversight will reflect DOR's OA-ITSD costs on the fiscal note.

In response to a previous version, officials from the **Missouri Department of Conservation** assumed the proposal would have no fiscal impact on their organization. **Oversight** does not have any information to the contrary. Therefore, Oversight will reflect a zero impact in the fiscal note for this agency.

FISCAL IMPACT – State Government	FY 2025 (10 Mo.)	FY 2026	FY 2027
GENERAL REVENUE FUND			
Revenue – DOR – increased fees for notice of lien and duplicate titles			
(§136.055) p. 6	\$1,372,013	\$1,646,415	\$1,646,415
Cost – DOR – OA-ITSD services (§136.055) p. 4	(\$76,710)	\$0	\$0
Cost – DOR – OA-ITSD services (§§136.055.8, 302.178 & 302.181) p. 10	(\$61,462)	\$0	\$0
Cost – DOR – Fusion implementation consultant (§§136.055 & 136.055.8) p. 4, 10	(\$200,000)	\$0	\$0
<u>Cost</u> – DOR – OA-ITSD services (§301.469) p. 12	(\$22,339)	<u>\$0</u>	<u>\$0</u>
ESTIMATED NET EFFECT ON THE GENERAL REVENUE FUND	\$1,011,502	\$1,646,415	<u>\$1,646,415</u>

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FISCAL IMPACT – State Government	FY 2025	FY 2026	FY 2027
(continued)	(10 Mo.)		
HIGHWAY FUND			
2 2 2 2			
Revenue – DOR – increased fees for driver license transactions (§136.055) p.			
5	\$24,696	\$29,635	\$29,635
	Ψ24,070	\$27,033	\$27,033
Revenue – DOR – increased fees for			
motor vehicle transactions (§136.055)			
p. 5	<u>\$1,901,441</u>	<u>\$2,281,729</u>	<u>\$2,281,729</u>
ESTIMATED NET EFFECT ON	04.00(42	00.011.061	00.244.264
THE HIGHWAY FUND	<u>\$1,926,137</u>	<u>\$2,311,364</u>	<u>\$2,311,364</u>
LICENSE OFFICE DISTRIBUTION			
FUND			
Revenue – increased fees for driver			
license transactions (§136.055) p. 6-7	\$1,246,311	\$1,495,573	\$1,495,573
Revenue – increased fees for motor	¢7.042.004	¢0 451 701	¢0 451 701
vehicle transactions (§136.055) p. 6-7	\$7,043,084	\$8,451,701	\$8,451,701
Transfer Out – to license contract			
offices (§136.055) p. 6-7	(\$8,289,395)	(\$9,947,274)	(\$9,947,274)
(0 / 1	<del>1</del> + - / / /-	<del>1,7-77-7-7</del>	(+- / / /
ESTIMATED NET EFFECT ON			
THE LICENSE OFFICE			
DISTRIBUTION FUND	<u><b>\$0</b></u>	<u>\$0</u>	<u>\$0</u>

FISCAL IMPACT – Local Government	FY 2025	FY 2026	FY 2027
	(10 Mo.)		
LOCAL POLITICAL			
SUBDIVISIONS			
Revenue – Cities (15%) – increased			
fees for driver license transactions			
(§136.055) p. 6-7	\$4,939	\$5,927	\$5,927
Revenue – Cities (15%) – increased			
fees for motor vehicle transactions			
(§136.055) p. 6-7	\$380,288	\$456,346	\$456,346
Revenue – Counties (10%) – increased			
fees for driver license transactions	Ф2 202	Φ2 0.71	ΦΦ 0.51
(§136.055) p. 6-7	\$3,293	\$3,951	\$3,951
Revenue – Counties (10%) – increased			
fees for motor vehicle transactions			
(§136.055) p. 6-7	\$253,526	\$304,231	\$304,231
(§130.033) p. 0-7	<u>\$433,340</u>	φ304,231	φ30 <del>4</del> ,231
ESTIMATED NET EFFECT ON			
LOCAL POLITICAL			
SUBDIVISIONS	\$642,046	\$770,455	\$770,455

# FISCAL IMPACT - Small Business

Small license contract offices will be positively impacted while other small businesses that are required to license and title vehicles will pay more as a result of this proposal.

# **FISCAL DESCRIPTION**

This proposal modifies provisions relating to Department of Revenue fee offices.

This legislation is not federally mandated, would not duplicate any other program and would not require additional capital improvements or rental space.

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# **SOURCES OF INFORMATION**

Department of Revenue Missouri Highway Patrol Department of Social Services Department of Elementary and Secondary Education Missouri Department of Transportation Office of the State Treasurer Missouri Department of Conservation

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February 11, 2024

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Ross Strope Assistant Director February 11, 2024