

COMMITTEE ON LEGISLATIVE RESEARCH
OVERSIGHT DIVISION

FISCAL NOTE

L.R. No.: 2555H.01I
Bill No.: HB 1148
Subject: Mental Health; Department of Mental Health; Emergencies
Type: Original
Date: February 23, 2025

Bill Summary: This proposal creates provisions relating to the 988 suicide and crisis
lifeline.

FISCAL SUMMARY

ESTIMATED NET EFFECT ON GENERAL REVENUE FUND			
FUND AFFECTED	FY 2026	FY 2027	FY 2028
General	(\$108,380)	(\$125,139)	(\$127,327)
Total Estimated Net Effect on General Revenue	(\$108,380)	(\$125,139)	(\$127,327)

ESTIMATED NET EFFECT ON OTHER STATE FUNDS			
FUND AFFECTED	FY 2026	FY 2027	FY 2028
Total Estimated Net Effect on <u>Other</u> State Funds	\$0	\$0	\$0

Numbers within parentheses: () indicate costs or losses.

ESTIMATED NET EFFECT ON FEDERAL FUNDS			
FUND AFFECTED	FY 2026	FY 2027	FY 2028
Total Estimated Net Effect on <u>All</u> Federal Funds	\$0	\$0	\$0

ESTIMATED NET EFFECT ON FULL TIME EQUIVALENT (FTE)			
FUND AFFECTED	FY 2026	FY 2027	FY 2028
General Revenue	1 FTE	1 FTE	1 FTE
Total Estimated Net Effect on FTE	1 FTE	1 FTE	1 FTE

- ☐ Estimated Net Effect (expenditures or reduced revenues) expected to exceed \$250,000 in any of the three fiscal years after implementation of the act or at full implementation of the act.
- ☐ Estimated Net Effect (savings or increased revenues) expected to exceed \$250,000 in any of the three fiscal years after implementation of the act or at full implementation of the act.

ESTIMATED NET EFFECT ON LOCAL FUNDS			
FUND AFFECTED	FY 2026	FY 2027	FY 2028
Local Government	\$0	\$0	\$0

FISCAL ANALYSIS

ASSUMPTION

§ 630.1180 - 988 suicide and crisis lifeline

Officials from the **Department of Mental Health (DMH)** state the proposed legislation addresses issues related to 988 suicide prevention. Section 630.1180 defines different terms specific to 988 and provides standards that 988 Centers shall comply with requirements as specified. The DMH shall prepare an annual report with distribution to the Governor, the Speaker of the House, and the President Pro Tem of the Senate with “data and analysis” of the following: the value of 988, the quality of interaction between callers and counselors, the results of surveys required under this section, and the percentage of any links provided to 988 callers “via chat or text that resulted in clicks.”

DMH does not currently have access to 988 calls, texts, or chats. These services are currently contracted out. In addition to managing incoming calls and messages, the contractor conducts quality checks on a sample of calls received. The average amount of calls is 8,000 monthly. To conduct quality checks, DMH would need to gain access to the recordings and hire additional staff to conduct quality checks. Staff will conduct quality checks, along with collecting and analyzing data, and documenting information for the annual report. DMH will require one additional Program Coordinator with clinical experience to conduct these additional requirements. The general revenue costs for the additional staff member, including salary, fringe benefits, and expense and equipment costs will be (\$108,380) in FY26, (\$125,139) in FY27, and (\$127,326) in FY28.

Oversight does not have information to the contrary and therefore, Oversight will reflect the estimates as provided by the DMH.

<u>FISCAL IMPACT – State Government</u>	FY 2026 (10 Mo.)	FY 2027	FY 2028
GENERAL REVENUE			
<u>Costs – DMH (§ 630.1180) p. 3</u>			
Personal service	(\$60,762)	(\$74,373)	(\$75,861)
Fringe benefits	(\$37,514)	(\$45,601)	(\$46,197)
Equipment and expense	(\$10,104)	(\$5,165)	(\$5,269)
Total Costs - DMH	(\$108,380)	(\$125,139)	(\$127,327)
FTE Changes	1 FTE	1 FTE	1 FTE
ESTIMATED NET EFFECT ON GENERAL REVENUE	(\$108,380)	(\$125,139)	(\$127,327)
Estimated Net FTE Change on the General Revenue Fund	1 FTE	1 FTE	1 FTE

<u>FISCAL IMPACT – Local Government</u>	FY 2026 (10 Mo.)	FY 2027	FY 2028
	<u>\$0</u>	<u>\$0</u>	<u>\$0</u>

FISCAL IMPACT – Small Business

No direct fiscal impact to small businesses would be expected as a result of this proposal.

FISCAL DESCRIPTION

To the extent possible by federal law, this bill requires the Department of Mental Health to require the 988 Lifeline to follow the below standards:

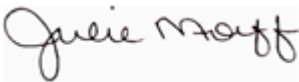
- (1) When first contacted by an individual, the crisis counselor must first ask the individual whether he or she is in imminent danger necessitating a 911 call or is instead only seeking psychological support; and
- (2) Lifeline centers must include in their scripts key performance indicators to gauge the effectiveness of their efforts, guide conversations between individuals contacting the Lifeline and the Lifeline's crisis counselors, and optimize outcomes. Clients must be provided with follow-up resources and a survey.

The bill also requires the Department to submit an annual report to the Governor, the Speaker of the House of Representatives, and the President Pro Tem of the Senate that features data and analysis on the value of the Lifeline, the quality of the interactions between contact initiators and crisis counselors, the results of surveys, and the percentage of links provided to clients that resulted in clicks. (§ 630.1180)

This legislation is not federally mandated, would not duplicate any other program and would not require additional capital improvements or rental space.

SOURCES OF INFORMATION

Department of Mental Health



Julie Morff
Director
February 23, 2025



Jessica Harris
Assistant Director
February 23, 2025