SENATE SUBSTITUTE

FOR

HOUSE COMMITTEE SUBSTITUTE

FOR

HOUSE BILLS NOS. 974, 57, 1032 & 1141

AN ACT

To amend chapters 375 and 379, RSMo, by adding thereto twenty-seven new sections relating to insurance modernization through standards governing digital systems, with a delayed effective date for certain sections.

Be it enacted by the General Assembly of the State of Missouri, as follows:

Section A. Chapters 375 and 379, RSMo, are amended by

- 2 adding thereto twenty-seven new sections, to be known as
- 3 sections 375.1400, 375.1402, 375.1405, 375.1407, 375.1410,
- 4 375.1412, 375.1415, 375.1417, 375.1420, 375.1422, 375.1425,
- **5** 375.1427, 379.1900, 379.1905, 379.1910, 379.1915, 379.1920,
- **6** 379.1925, 379.1930, 379.1935, 379.1940, 379.1945, 379.1950,
- 7 379.1955, 379.1960, 379.1965, and 379.1970, to read as follows:
 - 375.1400. 1. Sections 375.1400 to 375.1427 shall be
- 2 known and may be cited as the "Insurance Data Security Act".
- 3 2. Notwithstanding any other provision of law,
- 4 sections 375.1400 to 375.1427 establish the exclusive state
- 5 standards applicable to licensees for data security, the
- 6 investigation of a cybersecurity event as defined in section
- 7 375.1402, and notification to the director.
- 8 3. Sections 375.1400 to 375.1427 shall not be
- 9 construed to create or imply a private cause of action for
- 10 violation of their provisions, nor shall such sections be
- 11 construed to curtail a private cause of action that would
- otherwise exist in the absence of sections 375.1400 to
- **13** 375.1427.

375.1402. 1. As used in sections 375.1400 to 2 375.1427, the following terms mean: "Authorized person", an individual known to and 3 authorized by the licensee and determined to be necessary 4 5 and appropriate to have access to the nonpublic information 6 held by the licensee and its information systems; 7 "Consumer", an individual, including, but not limited to, applicants, policyholders, insureds, 8 beneficiaries, claimants, and certificate holders, who is a 9 10 resident of this state and whose nonpublic information is in a licensee's possession, custody, or control; 11 (3) "Cybersecurity event", an event resulting in 12 unauthorized access to, malicious disruption of, or misuse 13 of an information system or nonpublic information in the 14 possession, custody, or control of a licensee or an 15 authorized person; however: 16 (a) The term "cybersecurity event" does not include 17 the unauthorized acquisition of encrypted, nonpublic 18 19 information if the encryption, process, or key is not also acquired, released, or used without authorization; and 20 The term "cybersecurity event" does not include an 21 event with regard to which the licensee has determined that 22 the nonpublic information accessed by an unauthorized person 23 24 has not been used or released and has been returned or 25 destroyed; 26 (4) "Department", the department of commerce and 27 insurance; (5) "Director", the director of the department of 28 29 commerce and insurance; (6) "Encrypted", the transformation of data into a 30 form that results in a low probability of assigning meaning 31 without the use of a protective process or key; 32

33 "HIPAA", the federal Health Insurance Portability and Accountability Act (42 U.S.C. Section 1320d et seq.); 34 "Information security program", the 35 administrative, technical, and physical safeguards that a 36 licensee uses to access, collect, distribute, process, 37 protect, store, use, transmit, dispose of, or otherwise 38 39 handle nonpublic information; 40 "Information system", a discrete set of electronic information resources organized for the collection, 41 42 processing, maintenance, use, sharing, dissemination, or disposition of electronic nonpublic information, as well as 43 44 any specialized system such as industrial and process 45 controls systems, telephone switching and private branch exchange systems, and environmental control systems; 46 (10) "Licensee", any person licensed, authorized to 47 operate, or registered, or required to be licensed, 48 49 authorized, or registered under the insurance laws of this 50 state, but shall not include a purchasing group or a risk 51 retention group chartered and licensed in a state other than this state or a licensee that is acting as an assuming 52 insurer that is domiciled in another state or jurisdiction; 53 54 (11) "Multi-factor authentication", authentication through verification of at least two of the following types 55 56 of authentication factors: 57 (a) Knowledge factors, such as a password; 58 (b) Possession factors, such as a token or text 59 message on a mobile phone; or Inherence factors, such as a biometric 60 61 characteristic; (12) "Nonpublic information", information that is not 62 63 publicly available information and is: (a) Business-related information of a licensee, the

tampering with which, or unauthorized disclosure, access, or

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- 66 use of which, would cause a material adverse impact to the
- 67 business, operations, or security of the licensee;
- 68 (b) Any information concerning a consumer that,
- 69 because of name, number, personal mark, or other identifier,
- 70 can be used to identify such consumer, in combination with
- 71 any one or more of the following data elements:
- 72 a. Social Security number;
- b. Driver's license number or nondriver identification
- 74 <u>card number;</u>
- 75 c. Financial account number or credit or debit card
- 76 number;
- d. Any security code, access code, or password that
- 78 would permit access to a consumer's financial account;
- 79 e. Biometric records; or
- f. Military identification number;
- 81 (c) Any information or data, except age or gender, in
- 82 any form or medium created by or derived from a health care
- 83 provider or a consumer and that relates to:
- a. The past, present, or future physical, mental, or
- 85 behavioral health or condition of any consumer or a member
- 86 of the consumer's family;
- 87 b. The provision of health care to any consumer; or
- 88 c. Payment for the provision of health care to any
- 89 consumer;
- 90 (13) "Person", any individual or any nongovernmental
- 91 entity including, but not limited to, any nongovernmental
- 92 partnership, corporation, branch, agency, or association;
- 93 (14) "Publicly available information", any information
- 94 that a licensee has a reasonable basis to believe is
- 95 lawfully made available to the general public from federal,
- 96 state, or local government records; widely distributed
- 97 media; or disclosures to the general public that are
- 98 required to be made by federal, state, or local law. For

- 99 the purposes of this definition, a licensee has a reasonable
- 100 basis to believe that information is lawfully made available
- 101 to the general public if the licensee has taken steps to
- 102 determine:
- 103 (a) That the information is of the type that is
- 104 available to the general public; and
- 105 (b) Whether a consumer can direct that the information
- not be made available to the general public and, if so, that
- such consumer has not done so;
- 108 (15) "Risk assessment", the risk assessment that each
- 109 licensee is required to conduct under subsection 3 of
- 110 section 375.1405;
- 111 (16) "State", the state of Missouri;
- 112 (17) "Third-party service provider", a person, not
- otherwise defined as a licensee, that contracts with a
- 114 licensee to maintain, process, store, or otherwise is
- 115 permitted access to nonpublic information through its
- 116 provision of services to the licensee.
 - 375.1405. 1. Commensurate with the size and
 - 2 complexity of the licensee; the nature and scope of the
 - 3 licensee's activities, including its use of third-party
 - 4 service providers; and the sensitivity of the nonpublic
 - 5 information used by the licensee or in the licensee's
 - 6 possession, custody, or control, each licensee shall
 - 7 develop, implement, and maintain a comprehensive written
 - 8 information security program that is based on the licensee's
 - 9 risk assessment and that contains administrative, technical,
- 10 and physical safeguards for the protection of nonpublic
- information and the licensee's information system.
- 12 2. A licensee's information security program shall be
- 13 designed to:

14 (1) Protect the security and confidentiality of nonpublic information and the security of the information 15 16 system; (2) Protect against any threats or hazards to the 17 security or integrity of nonpublic information and the 18 information system; 19 20 Protect against unauthorized access to or use of nonpublic information and minimize the likelihood of harm to 21 22 any consumer; and 23 (4) Define and periodically reevaluate a schedule for retention of nonpublic information and a mechanism for its 24 25 destruction when no longer needed. 26 3. The licensee shall: (1) Designate one or more employees, an affiliate, or 27 an outside vendor designated to act on behalf of the 28 29 licensee who is responsible for the information security 30 program; (2) 31 Identify reasonably foreseeable internal or 32 external threats that could result in unauthorized access, 33 transmission, disclosure, misuse, alteration, or destruction of nonpublic information, including the security of 34 35 information systems and nonpublic information that are accessible to, or held by, third-party service providers; 36 37 (3) Assess the likelihood and potential damage of these threats, taking into consideration the sensitivity of 38 39 the nonpublic information; (4) Assess the sufficiency of policies, procedures, 40 information systems, and other safeguards in place to manage 41 these threats, including consideration of threats in each 42 relevant area of the licensee's operations, including: 43 (a) Employee training and management; 44 (b) Information systems, including network and 45

software design, as well as information classification,

- 47 governance, processing, storage, transmission, and disposal;
- **48** and
- (c) Detecting, preventing, and responding to attacks,
- 50 intrusions, or other systems failures; and
- 51 (5) Implement information safeguards to manage the
- 52 threats identified in its ongoing assessment, and no less
- than annually, assess the effectiveness of the safeguards'
- 54 key controls, systems, and procedures.
- 4. Based on its risk assessment, the licensee shall:
- 56 (1) Design its information security program to
- 57 mitigate the identified risks, commensurate with the size
- 58 and complexity of the licensee's activities, including its
- 59 use of third-party service providers, and the sensitivity of
- 60 the nonpublic information used by the licensee or in the
- 61 licensee's possession, custody, or control;
- (2) Determine which of the following security measures
- are appropriate and implement such security measures:
- (a) Place access controls on information systems,
- 65 including controls to authenticate and permit access only to
- 66 authorized persons to protect against the unauthorized
- 67 acquisition of nonpublic information;
- (b) Identify and manage the data, personnel, devices,
- 69 systems, and facilities that enable the organization to
- 70 achieve business purposes in accordance with their relative
- 71 importance to business objectives and the organization's
- 72 risk strategy;
- 73 (c) Restrict access at physical locations containing
- 74 nonpublic information only to authorized persons;
- 75 (d) Protect by encryption or other appropriate means
- 76 all nonpublic information while being transmitted over an
- 77 external network and all nonpublic information stored on a
- 78 laptop computer or other portable computing or storage
- 79 device or media;

80	(e) Adopt secure development practices for in-house
81	developed applications utilized by the licensee and
82	procedures for evaluating, assessing, or testing the
83	security of externally developed applications utilized by
84	the licensee;
85	(f) Modify the information system in accordance with
86	the licensee's information security program;
87	(g) Utilize effective controls, which may include
88	multi-factor authentication procedures for any individual
89	accessing nonpublic information;
90	(h) Regularly test and monitor systems and procedures
91	to detect actual and attempted attacks on, or intrusions
92	<pre>into, information systems;</pre>
93	(i) Include audit trails within the information
94	security program designed to detect and respond to
95	cybersecurity events and designed to reconstruct material
96	financial transactions sufficient to support normal
97	operations and obligations of the licensee;
98	(j) Implement measures to protect against destruction,
99	loss, or damage of nonpublic information due to
100	environmental hazards, such as fire and water damage or
101	other catastrophes or technological failures; and
102	(k) Develop, implement, and maintain procedures for
103	the secure disposal of nonpublic information in any format;
104	(3) Include cybersecurity risks in the licensee's
105	<pre>enterprise risk management process;</pre>
106	(4) Stay informed regarding emerging threats or
107	vulnerabilities and utilize reasonable security measures
108	when sharing information relative to the character of the
109	sharing and the type of information shared; and
110	(5) Provide its personnel with cybersecurity awareness
111	training that is updated as necessary to reflect risks
112	identified by the licensee in the risk assessment.

- 5. If the licensee has a board of directors, the board or an appropriate committee of the board shall, at a minimum:
- 115 (1) Require the licensee's executive management or its
- delegates to develop, implement, and maintain the licensee's
- information security program;
- 118 (2) Require the licensee's executive management or its
- delegates to report in writing, at least annually, the
- following information:
- 121 (a) The overall status of the information security
- program and the licensee's compliance with sections 375.1400
- 123 to 375.1427; and
- (b) Material matters related to the information
- 125 security program, addressing issues such as risk assessment,
- 126 risk management and control decisions, third-party service
- 127 provider arrangements, results of testing, cybersecurity
- 128 events or violations and management's responses thereto, and
- 129 recommendations for changes in the information security
- 130 program;
- 131 (3) If executive management delegates any of its
- responsibilities under section 375.1405, it shall oversee
- 133 the development, implementation, and maintenance of the
- 134 licensee's information security program prepared by the
- delegates and shall receive a report from the delegates
- 136 complying with the requirements of the report to the board
- of directors above.
- 6. (1) A licensee shall exercise due diligence in
- 139 selecting its third-party service provider.
- 140 (2) A licensee shall require a third-party service
- 141 provider to implement appropriate administrative, technical,
- and physical measures to protect and secure the information
- 143 systems and nonpublic information that are accessible to, or
- 144 held by, the third-party service provider.

145	/. The licensee shall monitor, evaluate, and adjust,
146	as appropriate, the information security program consistent
147	with any relevant changes in technology, the sensitivity of
148	its nonpublic information, internal or external threats to
149	information, and the licensee's own changing business
150	arrangements, such as mergers and acquisitions, alliances
151	and joint ventures, outsourcing arrangements, and changes to
152	information systems.
153	8. As part of its information security program, each
154	licensee shall establish a written incident response plan
155	designed to promptly respond to, and recover from, any
156	cybersecurity event that compromises the confidentiality,
157	integrity, or availability of nonpublic information in its
158	possession, the licensee's information systems, or the
159	continuing functionality of any aspect of the licensee's
160	business or operations. Such incident response plan shall
161	address the following areas:
162	(1) The internal process for responding to a
163	cybersecurity event;
164	(2) The goals of the incident response plan;
165	(3) The definition of clear roles, responsibilities,
166	and levels of decision-making authority;
167	(4) External and internal communications and
168	information sharing;
169	(5) Identification of requirements for the remediation
170	of any identified weaknesses in information systems and
171	associated controls;
172	(6) Documentation and reporting regarding
173	cybersecurity events and related incident response
174	activities; and
175	(7) The evaluation and revision as necessary of the

incident response plan following a cybersecurity event.

- 9. Annually by April fifteenth, each insurer domiciled
- in this state shall submit to the director a written
- 179 statement certifying that the insurer is in compliance with
- 180 the requirements set forth in this section. Each insurer
- 181 shall maintain for examination by the department all
- 182 records, schedules, and data supporting this certificate for
- a period of five years. To the extent an insurer has
- identified areas, systems, or processes that require
- 185 material improvement, updating, or redesign, the insurer
- 186 shall document the identification and the remedial efforts
- 187 planned and underway to address such areas, systems, or
- 188 processes. Such documentation shall be available for
- 189 inspection by the director.
 - 375.1407. 1. If the licensee learns that a
 - 2 cybersecurity event has or may have occurred, the licensee,
 - 3 or an outside vendor or service provider designated to act
 - 4 on behalf of the licensee, shall conduct a prompt
 - 5 investigation.
 - 6 2. During the investigation, the licensee, or an
 - 7 outside vendor or service provider designated to act on
 - 8 behalf of the licensee, shall, at a minimum, determine as
 - 9 much of the following information as practicable:
- 10 (1) Determine whether a cybersecurity event has
- 11 occurred;
- 12 (2) Assess the nature and scope of the cybersecurity
- 13 event;
- 14 (3) Identify any nonpublic information that may have
- 15 been involved in the cybersecurity event; and
- 16 (4) Perform or oversee reasonable measures to restore
- 17 the security of the information systems compromised in the
- 18 cybersecurity event in order to prevent further unauthorized
- 19 acquisition, release, or use of nonpublic information in the
- 20 licensee's possession, custody, or control.

- 3. If the licensee learns that a cybersecurity event
- 22 has or may have occurred in a system maintained by a third-
- 23 party service provider, the licensee shall complete the
- 24 steps listed in subsection 2 of this section or confirm and
- 25 document that the third-party service provider has completed
- those steps.
- 27 4. The licensee shall maintain records concerning all
- 28 cybersecurity events for a period of at least three years
- 29 from the date of the cybersecurity event and shall produce
- 30 those records upon demand of the director.
 - 375.1410. 1. Each licensee shall notify the director
- 2 as promptly as practicable, but in no event later than four
- 3 business days, from a determination that a cybersecurity
- 4 event involving nonpublic information that is in the
- 5 possession of a licensee has occurred when either of the
- 6 following criteria has been met:
- 7 (1) This state is the licensee's state of domicile, in
- 8 the case of an insurer, or this state is the licensee's home
- 9 state, in the case of a producer, as those terms are defined
- in section 375.012, and the cybersecurity event has a
- 11 reasonable likelihood of materially harming a consumer
- 12 residing in this state or a reasonable likelihood of
- 13 materially harming any material part of the normal
- 14 operations of the licensee; or
- 15 (2) The licensee reasonably believes that the
- 16 nonpublic information involved is of two hundred fifty or
- 17 more consumers residing in this state and is either of the
- 18 following:
- 19 (a) A cybersecurity event impacting the licensee of
- which notice is required to be provided to any government
- 21 body, self-regulatory agency, or any other supervisory body
- 22 under any state or federal law; or

23 (b) A cybersecurity event that has a reasonable 24 likelihood of materially harming: 25 a. Any consumer residing in this state; or b. Any material part of the normal operations of the 26 27 licensee. 28 2. The licensee shall provide as much of the following information as practicable except that the licensee shall 29 30 not release to the state or any other entity nonpublic information of the consumer unless given written authority 31 32 by the consumer or otherwise required by law. The licensee shall provide the information in electronic form as directed 33 34 by the director. The licensee shall have a continuing 35 obligation to update and supplement initial and subsequent notifications to the director regarding material changes to 36 previously provided information relating to the 37 cybersecurity event: 38 39 (1) The date of the cybersecurity event; (2) 40 A description of how the information was exposed, 41 lost, stolen, or breached, including the specific roles and 42 responsibilities of third-party service providers, if any; How the cybersecurity event was discovered; 43 (3) Whether any exposed, lost, stolen, or breached 44 information has been recovered and if so, how this was done; 45 46 The identity of the source of the cybersecurity (5) 47 event; 48 (6) Whether the licensee has filed a police report or 49 has notified any regulatory, government, or law enforcement agencies and, if so, when such notification was provided; 50 (7) A description of the specific types of information 51 52 acquired without authorization. "Specific types of information" means particular data elements including, for 53

example, types of medical information, types of financial

- information, or types of information allowing identification

 of the consumer;
- 57 (8) The period during which the information system was
 58 compromised by the cybersecurity event;
- (9) The number of total consumers in this state

 60 affected by the cybersecurity event. The licensee shall

 61 provide the best estimate in the initial report to the
- director and update this estimate with each subsequent
- 63 report to the director under this section;
- (10) The results of any internal review identifying a
 lapse in either automated controls or internal procedures,
 or confirming that all automated controls or internal
- 67 procedures were followed;
- 68 (11) A description of the efforts being undertaken to
 69 remediate the situation that permitted the cybersecurity
 70 event to occur;
- 71 (12) A copy of the licensee's privacy policy and a

 72 statement outlining the steps the licensee will take to

 73 investigate and notify consumers affected by the

 74 cybersecurity event; and
- 75 (13) The name of a contact person who is both familiar
 76 with the cybersecurity event and authorized to act for the
 77 licensee.
- 3. The licensee shall comply with section 407.1500, as
 applicable, and provide a copy of the notice sent to
 consumers under that section to the director when a licensee
 is required to notify the director under subsection 1 of
 section 375.1410.
- 4. (1) In the case of a cybersecurity event in a

 84 system maintained by a third-party service provider of which

 85 the licensee has become aware, the licensee shall treat such

 86 event as it would under subsection 1 of section 375.1410.

87 (2) The computation of a licensee's deadlines shall
88 begin on the day after the third-party service provider
89 notifies the licensee of the cybersecurity event or the
90 licensee otherwise has actual knowledge of the cybersecurity

event, whichever is sooner.

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- 92 (3) Nothing in sections 375.1400 to 375.1427 shall
 93 prevent or abrogate an agreement between a licensee and
 94 another licensee, a third-party service provider, or any
 95 other party to fulfill any of the investigation requirements
 96 imposed under section 375.1407 or notice requirements
 97 imposed under this section.
- (a) In the event of a cybersecurity event 98 5. (1) 99 involving nonpublic information that is used by the licensee 100 that is acting as an assuming insurer or in the possession, 101 custody, or control of a licensee that is acting as an 102 assuming insurer and that does not have a direct contractual 103 relationship with the affected consumers, the assuming 104 insurer shall notify its affected ceding insurers and the 105 commissioner or director of insurance for its state of 106 domicile within three business days of making the 107 determination that a cybersecurity event has occurred.
 - (b) The ceding insurers that have a direct contractual relationship with affected consumers shall fulfill the consumer notification requirements imposed under section 407.1500 and any other notification requirements relating to a cybersecurity event imposed under this section.
- 113 (c) Any licensee acting as assuming insurer shall have

 114 no other notice obligations relating to a cybersecurity

 115 event or other data breach under this section or any other

 116 law of the state.
- 117 (2) (a) In the event of a cybersecurity event

 118 involving nonpublic information that is in the possession,

 119 custody, or control of a third-party service provider of a

- 120 licensee that is an assuming insurer, the assuming insurer
- shall notify its affected ceding insurers and the
- 122 commissioner or director of insurance for its state of
- domicile within three business days of receiving notice from
- 124 its third-party service provider that a cybersecurity event
- 125 has occurred.
- 126 (b) The ceding insurers that have a direct contractual
- relationship with affected consumers shall fulfill the
- 128 consumer notification requirements imposed under section
- 407.1500 and any other notification requirements relating to
- 130 a cybersecurity event imposed under this section.
- 131 6. In the case of a cybersecurity event involving
- 132 nonpublic information that is in the possession, custody, or
- 133 control of a licensee that is an insurer or its third-party
- 134 service provider for which a consumer accessed the insurer's
- 135 services through an independent insurance producer, and for
- 136 which consumer notice is required by law, including section
- 407.1500, the insurer shall notify the producers of record
- 138 of all affected consumers of the cybersecurity event no
- 139 later than the time at which notice is provided to the
- 140 affected consumers. The insurer is excused from this
- 141 obligation for those instances in which it does not have the
- 142 current producer of record information for any individual
- 143 consumer.
 - 375.1412. 1. The director shall have power to examine
 - 2 and investigate the affairs of any licensee to determine
 - 3 whether the licensee has been or is engaged in any conduct
 - 4 in violation of sections 375.1400 to 375.1427. This power
 - 5 is in addition to the powers the director has under the
 - 6 law. Any such investigation or examination shall be
 - 7 conducted under section 374.190 or 374.205.
 - 8 2. Whenever the director has reason to believe that a
 - 9 licensee has been or is engaged in conduct in this state

- that violates sections 375.1400 to 375.1427, the director
- 11 may take action that is necessary or appropriate to enforce
- 12 the provisions of sections 375.1400 to 375.1427.
 - 375.1415. 1. Any documents, materials, or other
- 2 information in the control or possession of the department
- 3 that are furnished by a licensee or an employee or agent
- 4 thereof acting on behalf of a licensee under subsection 9 of
- 5 section 375.1405 or subsection 2 of section 375.1410 or that
- 6 is obtained by the director in an investigation or
- 7 examination under section 375.1412 shall be confidential by
- 8 law and privileged, shall not be subject to disclosure under
- 9 chapter 610, shall not be subject to subpoena, and shall not
- 10 be subject to discovery or admissible in evidence in any
- 11 private civil action. However, the director is authorized
- 12 to use the documents, materials, or other information in the
- 13 furtherance of any regulatory or legal action brought as a
- 14 part of the director's duties.
- 15 2. Neither the director nor any person or entity who
- 16 received documents, materials, or other information while
- 17 acting under the authority of the director shall be
- 18 permitted or required to testify in any private civil action
- 19 concerning any confidential documents, materials, or
- 20 information subject to subsection 1 of this section.
- 21 3. Consistent with the insurance data security act's
- 22 goal of safeguarding consumer nonpublic information, the
- 23 director or any person or entity who receives documents,
- 24 materials, or other information while acting under the
- 25 authority of the director under sections 375.1400 to
- 26 375.1427 may share such documents, materials, or other
- 27 information with another state or federal governmental
- 28 agency or officer or the National Association of Insurance
- 29 Commissioners; provided that the recipient agrees in writing
- 30 to maintain the confidentiality of such documents,

- 31 materials, or other information, and has verified in writing
- 32 the legal authority to maintain such confidentiality.
- 33 Except as permitted in this subsection, neither the director
- 34 nor any person or entity who receives documents, materials,
- or other information under sections 375.1400 to 375.1427
- 36 shall be permitted to:
- 37 (1) Share or otherwise release the documents,
- 38 materials, or other information to a third party;
- 39 (2) Share or otherwise release the documents,
- 40 materials, or other information for commercial use; or
- 41 (3) Sell cyber event or nonpublic information of any
- 42 person or entity.
- 4. In order to assist in the performance of the
- director's duties under sections 375.1400 to 375.1427, the
- 45 director:
- 46 (1) May receive documents, materials, or information,
- 47 including otherwise confidential and privileged documents,
- 48 materials, or information, from the National Association of
- 49 Insurance Commissioners, its affiliates, or subsidiaries and
- 50 from regulatory and law enforcement officials of other
- 51 foreign or domestic jurisdictions and shall maintain as
- 52 confidential or privileged any document, material, or
- 53 information received with notice or the understanding that
- 54 it is confidential or privileged under the laws of the
- 55 jurisdiction that is the source of the document, material,
- or information; and
- (2) May enter into agreements governing sharing and
- 58 use of information consistent with this subsection.
- 59 5. No waiver of any applicable privilege or claim of
- 60 confidentiality in the documents, materials, or information
- 61 shall occur as a result of disclosure to the director under
- 62 this section or as a result of sharing as authorized in
- 63 subsection 3 of this section.

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6. Nothing in sections 375.1400 to 375.1427 shall
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- 65 prohibit the director from releasing final adjudicated
- 66 actions that are open to public inspection under chapter 610
- 67 to a database or other clearinghouse service maintained by
- 68 the National Association of Insurance Commissioners, its
- 69 affiliates, or subsidiaries.
 - 375.1417. 1. The following exceptions shall apply to
- 2 sections 375.1400 to 375.1427:
- 3 (1) A licensee with fewer than ten employees,
- 4 including any independent contractors, is exempt from the
- 5 provisions of section 375.1405;
- 6 (2) A licensee subject to and governed by the privacy,
- 7 security, and breach notification rules issued by the United
- 8 States Department of Health and Human Services, 45 CFR 160
- 9 and 164, established under the Health Insurance Portability
- and Accountability Act of 1996, Pub. L. 104-191, and the
- 11 Health Information Technology for Economic and Clinical
- 12 Health Act (HITECH), Pub. L. 111-5, and that maintains
- 13 nonpublic information in the same manner as protected health
- 14 information shall be deemed to comply with the requirements
- of sections 375.1400 to 375.1427, except for the director
- 16 notification requirements in subsections 1 and 2 of section
- **17** 375.1410;
- 18 (3) An employee, agent, representative, or designee of
- 19 <u>a licensee</u>, who is also a licensee, is exempt from section
- 20 375.1405 and need not develop its own information security
- 21 program to the extent that the employee, agent,
- 22 representative, or designee is covered by the information
- 23 security program of the other licensee;
- 24 (4) Producers that have fewer than fifty employees;
- 25 less than five million dollars in gross annual revenue; or
- 26 less than ten million dollars in year-end total assets; and

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         (5) A licensee affiliated with a depository
    institution that maintains an information security program
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29
    in compliance with the Interagency Guidelines Establishing
    Standards for Safeguarding Customer Information (Interagency
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    Guidelines) as set forth under Sections 501 and 505 of the
    federal Gramm-Leach-Bliley Act, Pub. L. 106-102, shall be
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    considered to meet the requirements of section 375.1405 and
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34
    any rules, regulations, or procedures established
    thereunder, provided that the licensee produces, upon
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36
    request, documentation satisfactory to the director that
37
    independently validates the affiliated depository
38
    institution's adoption of an information security program
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    that satisfies the interagency guidelines.
             In the event that a licensee ceases to qualify for
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         2.
    an exception, such licensee shall have one hundred eighty
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    calendar days to comply with sections 375.1400 to 375.1427.
         375.1420. In the case of a violation of sections
2
    375.1400 to 375.1427, a licensee may be subject to penalties
3
    as provided by law, including sections 374.046, 374.048, and
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    374.049.
         375.1422. The director of the department of commerce
2
    and insurance may promulgate rules as necessary for the
3
    implementation of sections 375.1400 to 375.1427. Any rule
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    or portion of a rule, as that term is defined in section
5
    536.010, that is created under the authority delegated in
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    this section shall become effective only if it complies with
7
    and is subject to all of the provisions of chapter 536 and,
    if applicable, section 536.028. This section and chapter
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    536 are nonseverable and if any of the powers vested with
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    the general assembly under chapter 536 to review, to delay
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    the effective date, or to disapprove and annul a rule are
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    subsequently held unconstitutional, then the grant of
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- 13 rulemaking authority and any rule proposed or adopted after
- 14 August 28, 2025, shall be invalid and void.

375.1425. If any provision of sections 375.1400 to

- 2 375.1427 or the application thereof to any person or
- 3 circumstance is for any reason held to be invalid, the
- 4 remainder of sections 375.1400 to 375.1427 and the
- 5 application of such provision to other persons or
- 6 circumstances shall not be affected thereby.

375.1427. Sections 375.1400 to 375.1427 shall take

- 2 effect on January 1, 2026. Licensees shall have until
- 3 January 1, 2027, to implement section 375.1405 and until
- 4 January 1, 2028, to implement subsection 6 of section
- **5** 375.1405.

379.1900. Sections 379.1900 to 379.1970 shall be known

- 2 and may be cited as the "Peer-to-Peer Car-Sharing Program
- 3 Act".

379.1905. Nothing in sections 379.1900 to 379.1970

- 2 shall be construed to extend beyond insurance or have any
- 3 implications for sections other than sections 379.1900 to
- 4 379.1970 including, but not limited to, sections related to
- 5 motor vehicle regulation, airport regulation, or taxation.
- 6 The provisions of sections 379.1900 to 379.1970 shall not be
- 7 construed to affect any other provision of law, and nothing
- 8 in sections 379.1900 to 379.1970 shall be construed to
- 9 distinguish or equate peer-to-peer car-sharing programs and
- 10 rental car companies except as otherwise provided in
- 11 sections 379.1900 to 379.1970.

379.1910. For purposes of sections 379.1900 to

- 2 379.1970, except where otherwise provided, the following
- 3 terms mean:
- 4 (1) "Car-sharing delivery period", the period of time
- 5 during which a shared vehicle is being delivered to the

- 6 location of the car-sharing start time, if applicable, as
- 7 documented by the governing car-sharing program agreement;
- 8 (2) "Car-sharing period", the period of time that
- 9 commences with the car-sharing delivery period or, if there
- 10 is no car-sharing delivery period, that commences with the
- 11 car-sharing start time and in either case ends at the car-
- 12 sharing termination time;
- 13 (3) "Car-sharing program agreement", the terms and
- 14 conditions applicable to a shared vehicle owner and a shared
- 15 vehicle driver that govern the use of a shared vehicle
- 16 through a peer-to-peer car-sharing program. The term "car-
- 17 sharing program agreement" shall not include a master rental
- agreement or a rental agreement, as such terms are defined
- 19 in section 407.730;
- 20 (4) "Car-sharing start time", the time when the shared
- vehicle becomes subject to the control of the shared vehicle
- 22 driver at or after the time the reservation of a shared
- vehicle is scheduled to begin as documented in the records
- of a peer-to-peer car-sharing program;
- 25 (5) "Car-sharing termination time", the earliest of
- 26 the following events:
- 27 (a) The expiration of the agreed-upon period of time
- 28 established for the use of a shared vehicle according to the
- 29 terms of the car-sharing program agreement if the shared
- 30 vehicle is delivered to the location agreed upon in the car-
- 31 sharing program agreement;
- 32 (b) When the shared vehicle is returned to a location
- as alternatively agreed upon by the shared vehicle owner and
- 34 the shared vehicle driver as communicated through a peer-to-
- 35 peer car-sharing program, which alternatively agreed-upon
- 36 location shall be incorporated into the car-sharing program
- 37 agreement; or

- 38 (c) When the shared vehicle owner or the shared vehicle owner's authorized designee takes possession and 39 40 control of the shared vehicle; 41 (6) "Peer-to-peer car sharing", the authorized use of 42 a vehicle by an individual other than the vehicle's owner through a peer-to-peer car-sharing program. The term "peer-43 to-peer car sharing" shall not include a rental car or 44 45 rental activity, as described in section 407.732; "Peer-to-peer car-sharing program", a business 46 (7) 47 platform that connects vehicle owners with drivers to enable 48 the sharing of vehicles for financial consideration. The 49 term "peer-to-peer car-sharing program" shall not include a 50 car rental company, as defined in section 407.730; "Shared vehicle", a vehicle that is available for 51 (8) sharing through a peer-to-peer car-sharing program. The 52 term "shared vehicle" shall not include a rental car, as 53 described in section 407.732; 54 "Shared vehicle driver", an individual who has 55 (9) 56 been authorized to drive the shared vehicle by the shared 57 vehicle owner under a car-sharing program agreement. term "shared vehicle driver" shall not include an authorized 58 driver, as defined in section 407.730; 59 "Shared vehicle owner", the registered owner, or 60 a person or entity designated by the registered owner, of a 61 vehicle made available for sharing to shared vehicle drivers 62 63 through a peer-to-peer car-sharing program. The term "shared vehicle owner" shall not include a car rental 64 company, as defined in section 407.730. 65 379.1915. 1. Except as provided in subsection 2 of 2 this section, a peer-to-peer car-sharing program shall assume liability of a shared vehicle owner for: 3

(2) Uninsured and underinsured motorist losses; or

(1) Bodily injury or property damage to third parties;

4

- 6 (3) To the extent personal injury protection coverage
- 7 is required by law, personal injury protection losses;
- 8 during the car-sharing period in an amount stated in the
- 9 peer-to-peer car-sharing program agreement, which amount
- 10 shall not be less than the amount required under chapter 303.
- 11 2. Notwithstanding the definition of "car-sharing
- 12 termination time" in section 379.1910, the assumption of
- 13 liability under subsection 1 of this section shall not apply
- 14 to any shared vehicle owner when:
- 15 (1) A shared vehicle owner makes an intentional or
- 16 fraudulent material misrepresentation or omission to the
- 17 peer-to-peer car-sharing program before the car-sharing
- 18 period in which the loss occurred; or
- 19 (2) Acting in concert with a shared vehicle driver who
- 20 fails to return the shared vehicle in accordance with the
- 21 terms of the car-sharing program agreement.
- 22 3. Notwithstanding the definition of "car-sharing
- termination time" in section 379.1910, the assumption of
- 24 liability under subsection 1 of this section shall apply to
- 25 bodily injury losses, property damage losses, uninsured and
- 26 underinsured motorist losses, or to the extent personal
- 27 injury protection coverage is required by law, personal
- 28 injury protection losses, by damaged third parties as
- required by chapter 303.
- 4. A peer-to-peer car-sharing program shall ensure
- 31 that, during each car-sharing period, the shared vehicle
- 32 owner and the shared vehicle driver are insured under a
- 33 motor vehicle liability insurance policy that provides
- insurance coverage in amounts no less than the minimum
- 35 amounts set forth in chapter 303, and that:
- 36 (1) Recognizes that the shared vehicle insured under
- 37 the policy is made available and used through a peer-to-peer
- 38 car-sharing program; or

- (2) Does not exclude use of a shared vehicle by a
- shared vehicle driver.
- 41 <u>5. The insurance described under subsection 4 of this</u>
- 42 section may be satisfied by motor vehicle liability
- 43 insurance maintained by:
- 44 (1) A shared vehicle owner;
- 45 (2) A shared vehicle driver;
- 46 (3) A peer-to-peer car-sharing program; or
- 47 (4) A shared vehicle owner, a shared vehicle driver,
- and a peer-to-peer car-sharing program.
- 49 6. The insurance described in subsection 5 of this
- section that is satisfying the insurance requirement of
- 51 <u>subsection 4 of this section shall be primary during each</u>
- 52 car-sharing period. If a claim occurs in another state with
- 53 minimum financial responsibility limits higher than the
- 54 minimum financial responsibility requirements in chapter 303
- 55 during the car-sharing period, the coverage maintained under
- 56 subsection 5 of this section shall satisfy the difference in
- 57 minimum coverage amounts up to the applicable policy limits.
- 58 7. The insurer, insurers, or peer-to-peer car-sharing
- 59 program providing coverage under subsection 4 or 5 of this
- 60 section shall assume primary liability for a claim when:
- 61 (1) A dispute exists as to who was in control of the
- 62 shared vehicle at the time of the loss and the peer-to-peer
- 63 car-sharing program does not have available, did not retain,
- or fails to provide the information required by section
- 65 379.1930; or
- 66 (2) A dispute exists as to whether the shared vehicle
- 67 was returned to the alternatively agreed-upon location as
- 68 required under paragraph (b) of subdivision (5) of section
- **69** 379.1910.
- 70 8. If insurance maintained by a shared vehicle owner
- or shared vehicle driver in accordance with subsection 5 of

- 72 this section has lapsed or does not provide the required
- 73 coverage, insurance maintained by a peer-to-peer car-sharing
- 74 program shall provide the coverage required by subsection 4
- 75 of this section, beginning with the first dollar of a claim,
- 76 and have the duty to defend such claim except under
- 77 circumstances as set forth in subsection 2 of this section.
- 78 9. Coverage under an automobile insurance policy
- 79 maintained by the peer-to-peer car-sharing program shall not
- 80 be dependent on another automobile insurer first denying a
- 81 claim nor shall another automobile insurance policy be
- 82 required to first deny a claim.
- 83 10. Nothing in this section:
- 84 (1) Limits the liability of the peer-to-peer car-
- 85 sharing program for any act or omission of the peer-to-peer
- 86 car-sharing program itself that results in injury to any
- 87 person as a result of the use of a shared vehicle through a
- 88 peer-to-peer car-sharing program; or
- 89 (2) Limits the ability of the peer-to-peer car-sharing
- 90 program to, by contract, seek indemnification from the
- 91 shared vehicle owner or the shared vehicle driver for
- 92 economic loss sustained by the peer-to-peer car-sharing
- 93 program resulting from a breach of the terms and conditions
- 94 of the car-sharing program agreement.
 - 379.1920. At the time when a vehicle owner registers
- 2 as a shared vehicle owner on a peer-to-peer car-sharing
- 3 program and prior to the time when the shared vehicle owner
- 4 makes a shared vehicle available for car sharing on the peer-
- 5 to-peer car-sharing program, the peer-to-peer car-sharing
- 6 program shall notify the shared vehicle owner that, if the
- 7 shared vehicle has a lien against it, the use of the shared
- 8 vehicle through a peer-to-peer car-sharing program,
- 9 including use without physical damage coverage, may violate
- 10 the terms of the contract with the lienholder.

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379.1925. 1. An authorized insurer that writes motor
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    vehicle liability insurance in this state may exclude any
3
    and all coverage and the duty to defend or indemnify for any
    claim afforded under a shared vehicle owner's motor vehicle
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5
    liability insurance policy including, but not limited to:
6
              Liability coverage for bodily injury and property
7
    damage;
8
              Personal injury protection coverage;
         (2)
9
              Uninsured and underinsured motorist coverage;
         (3)
         (4)
10
              Medical payments coverage;
         (5)
11
              Comprehensive physical damage coverage; and
12
         (6) Collision physical damage coverage.
13
         2.
             Nothing in sections 379.1900 to 379.1970
    invalidates or limits an exclusion contained in a motor
14
    vehicle liability insurance policy, including any insurance
15
    policy in use or approved for use that excludes coverage for
16
    motor vehicles made available for rent, sharing, or hire or
17
18
    for any business use.
             Nothing in sections 379.1900 to 379.1970
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20
    invalidates, limits, or restricts an insurer's ability under
    existing law to underwrite any insurance policy. Nothing in
21
22
    sections 379.1900 to 379.1970 invalidates, limits, or
    restricts an insurer's ability under existing law to cancel
23
24
    and nonrenew policies.
         379.1930. A peer-to-peer car-sharing program shall
2
    collect and verify records pertaining to the use of a
3
    vehicle including, but not limited to, times used, car-
    sharing period pick-up and drop-off locations, fees paid by
4
    the shared vehicle driver, and revenues received by the
5
6
    shared vehicle owner. The peer-to-peer car-sharing program
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    shall provide such information upon request to the shared
    vehicle owner, the shared vehicle owner's insurer, or the
8
9
    shared vehicle driver's insurer to facilitate a claim
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- 10 coverage investigation, settlement, negotiation, or
- 11 litigation. The peer-to-peer car-sharing program shall
- 12 retain the records for a time period not less than the
- 13 applicable personal injury statute of limitations.
 - 379.1935. A peer-to-peer car-sharing program and a
- 2 shared vehicle owner shall be exempt from vicarious
- 3 liability, consistent with 49 U.S.C. Section 30106, under
- 4 any state or local law that imposes liability solely based
- 5 on vehicle ownership.
 - 379.1940. A motor vehicle insurer that defends or
- 2 indemnifies a claim against a shared vehicle that is
- 3 excluded under the terms of its policy shall have the right
- 4 to seek recovery against the motor vehicle insurer of the
- 5 peer-to-peer car-sharing program if the claim is:
- 6 (1) Made against the shared vehicle owner or the
- 7 shared vehicle driver for loss or injury that occurs during
- 8 the car-sharing period; and
- 9 (2) Excluded under the terms of its policy.
 - 379.1945. 1. Notwithstanding any other law, statute,
- 2 rule, or regulation to the contrary, a peer-to-peer car-
- 3 sharing program shall have an insurable interest in a shared
- 4 vehicle during the car-sharing period.
- 5 2. Nothing in this section creates liability on a peer-
- 6 to-peer car-sharing program to maintain the coverage
- 7 mandated by section 379.1915.
- 8 3. A peer-to-peer car-sharing program may own and
- 9 maintain as the named insured one or more policies of motor
- 10 vehicle liability insurance that provides coverage for:
- 11 (1) Liabilities assumed by the peer-to-peer car-
- 12 sharing program under a peer-to-peer car-sharing program
- agreement;
- 14 (2) Any liability of the shared vehicle owner;
- 15 (3) Damage or loss to the shared vehicle; or

- (4) Any liability of the shared vehicle driver.

 379.1950. Each car-sharing program agreement made in

 this state shall disclose to the shared vehicle owner and

 the shared vehicle driver:

 (1) Any right of the peer-to-peer car-sharing program
- to seek indemnification from the shared vehicle owner or the
 shared vehicle driver for economic loss sustained by the
 peer-to-peer car-sharing program resulting from a breach of
 the terms and conditions of the car-sharing program
 agreement;
- 10 (2) That a motor vehicle liability insurance policy
 11 issued to the shared vehicle owner for the shared vehicle or
 12 to the shared vehicle driver does not provide a defense or
 13 indemnification for any claim asserted by the peer-to-peer
 14 car-sharing program;
- 15 (3) That the peer-to-peer car-sharing program's

 16 insurance coverage on the shared vehicle owner and the

 17 shared vehicle driver is in effect only during each car
 18 sharing period and that, for any use of the shared vehicle

 19 by the shared vehicle driver after the car-sharing

 20 termination time, the shared vehicle driver and the shared

 21 vehicle owner may not have insurance coverage;
 - (4) The daily rate, fees, and if applicable, any insurance or protection package costs that are charged to the shared vehicle owner or the shared vehicle driver;

22

23

- 25 (5) That the shared vehicle owner's motor vehicle
 26 liability insurance may not provide coverage for a shared
 27 vehicle;
- 28 (6) An emergency telephone number to personnel capable
 29 of fielding roadside assistance and other customer service
 30 inquiries; and
- 31 (7) Whether there are conditions under which a shared32 vehicle driver is required to maintain a personal automobile

- insurance policy with certain applicable coverage limits on
- 34 a primary basis in order to book a shared motor vehicle.
- 379.1955. 1. A peer-to-peer car-sharing program shall
- 2 not enter into a peer-to-peer car-sharing program agreement
- 3 with a driver unless the driver who will operate the shared
- 4 vehicle:
- 5 (1) Holds a driver's license issued by this state that
- 6 authorizes the driver to operate vehicles of the class of
- 7 the shared vehicle;
- 8 (2) Is a nonresident who:
- 9 (a) Has a driver's license issued by the state or
- 10 country of the driver's residence that authorizes the driver
- in that state or country to drive vehicles of the class of
- 12 the shared vehicle; and
- (b) Is at least the same age as the age required of a
- 14 resident to drive in this state; or
- 15 (3) Otherwise is specifically authorized by this state
- 16 to drive vehicles of the class of the shared vehicle.
- 2. A peer-to-peer car-sharing program shall keep a
- 18 record of:
- 19 (1) The name and address of the shared vehicle driver;
- 20 (2) The number of the driver's license of the shared
- 21 vehicle driver and of each other person, if any, who will
- 22 operate the shared vehicle; and
- 23 (3) The place of issuance of the driver's license.
 - 379.1960. A peer-to-peer car-sharing program shall
- 2 have sole responsibility for any equipment, such as a GPS
- 3 system or other special equipment, that is put in or on the
- 4 vehicle to monitor or facilitate the car-sharing transaction
- 5 and shall agree to indemnify and hold harmless the shared
- 6 vehicle owner for any damage to or theft of such equipment
- 7 during the car-sharing period not caused by the shared
- 8 vehicle owner. The peer-to-peer car-sharing program has the

- 9 right to seek indemnity from the shared vehicle driver for
- 10 any loss or damage to such equipment that occurs during the
- 11 car-sharing period.
 - 379.1965. 1. At the time when a vehicle owner
- 2 registers as a shared vehicle owner on a peer-to-peer car-
- 3 sharing program and prior to the time when the shared
- 4 vehicle owner makes a shared vehicle available for car
- 5 sharing on the peer-to-peer car-sharing program, the peer-to-
- 6 peer car-sharing program shall:
- 7 (1) Verify that the shared vehicle does not have any
- 8 safety recalls on the vehicle for which the repairs have not
- 9 been made; and
- 10 (2) Notify the shared vehicle owner of the
- 11 requirements under subsection 2 of this section.
- 12 2. (1) If the shared vehicle owner has received an
- 13 actual notice of a safety recall on the vehicle, the shared
- 14 vehicle owner shall not make the vehicle available as a
- 15 shared vehicle on a peer-to-peer car-sharing program until
- 16 the safety recall repair has been made.
- 17 (2) If a shared vehicle owner receives an actual
- 18 notice of a safety recall on a shared vehicle while the
- 19 shared vehicle is made available on the peer-to-peer car-
- 20 sharing program, the shared vehicle owner shall remove the
- 21 shared vehicle as available on the peer-to-peer car-sharing
- 22 program as soon as practicable after receiving the notice of
- 23 the safety recall and until the safety recall repair has
- been made.
- 25 (3) If a shared vehicle owner receives an actual
- 26 notice of a safety recall while the shared vehicle is being
- 27 used in the possession of a shared vehicle driver, as soon
- 28 as practicable after receiving the notice of the safety
- 29 recall, the shared vehicle owner shall notify the peer-to-

- 30 peer car-sharing program about the safety recall so that the
- 31 shared vehicle owner may address the safety recall repair.
 - 379.1970. The department of commerce and insurance may
- 2 promulgate all necessary rules and regulations for the
- 3 administration of sections 379.1900 to 379.1970. Any rule
- 4 or portion of a rule, as that term is defined in section
- 5 536.010, that is created under the authority delegated in
- 6 this section shall become effective only if it complies with
- 7 and is subject to all of the provisions of chapter 536 and,
- 8 if applicable, section 536.028. This section and chapter
- 9 536 are nonseverable and if any of the powers vested with
- 10 the general assembly pursuant to chapter 536 to review, to
- 11 delay the effective date, or to disapprove and annul a rule
- 12 are subsequently held unconstitutional, then the grant of
- 13 rulemaking authority and any rule proposed or adopted after
- 14 the effective date of this section shall be invalid and void.
 - Section B. The enactment of sections 379.1900,
- 2 379.1905, 379.1910, 379.1915, 379.1920, 379.1925, 379.1930,
- 3 379.1935, 379.1940, 379.1945, 379.1950, 379.1955, 379.1960,
- 4 379.1965, and 379.1970 of this act shall become effective on
- 5 January 1, 2026.